



GOLDEN CONTRAILS

August 2011

..... And oft' the setting sun is pleased to trim the Clouds with molten sails
And lace the way of passing jets with golden condensation trails



The Editor's Corner

The first thing I have to report on is that when Linda and I were up in Lyle, WA we were there for the beginning of the Retired United Airlines Employees Association convention in Portland, OR. Since I had been invited to attend, I drove over on the first day of the get-together and met some really nice folks. Since it was the first day, almost everyone there was one of the “worker bees” that make every convention a success. They were extremely busy but all took the time to stop and talk to me and make me feel welcome. Their convention is quite a bit more complicated than ours as it takes up the entire week and has many aspects including side trips to interesting spots in the local area. Their organization is also a little different than ours as it includes all United retirees rather than just the pilot group.

I was sorry that I could not stay longer and meet more of these friendly folks but I had another hip replacement scheduled and I had to point the car south sooner than I would have liked. I would like to suggest that we might form a committee to look into some form of coordination with the United retirees and that we should invite them to our conventions.

With the approaching convention in Houston, it is time to thank some of officers who will be stepping down and turning over the controls to a new crew. I would especially like to thank Gary Humphries and his helpers in Houston who represented us so well during the merger talks and who were very important in the increased travel benefits that we will soon enjoy. More about that topic in another part of the magazine.

I would also like to highlight the work that was done by B.J. Bellerue and her staff in Las Vegas. Besides being the president of the Ladies Auxiliary, B.J. has done a great job in helping to find a new hotel for our conventions in Las Vegas. Thanks, B. J.!

I now come to the man who makes this organization run—our treasurer, Charlie Starr. Charlie is so much more than just a treasurer that the title hardly fits him.

There is no one who works harder to keep the Golden Eagles alive and growing than Charlie and it is through his hard work that we now have the *Golden Contrails* back in print form. He has also been a great help to me in improving the format of this magazine.

Speaking of *Golden Contrails*, I really encourage some more participation from our members. We are running short of interesting stories and I know there are a lot of you out there that are capable of sending me a story with a few photographs. Just look through your back issues and see the great articles that have been submitted and see if you don't have something similar to share with us. Also, if you have any neat pictures of anything related to CAL, send them to me and I will get them published. You can either scan them and send as an attachment to an email or send the picture itself and I will do the scanning and then mail the original back to you. If you do send an original print, put your name lightly on the back in pencil to make sure it gets back to the right person. The more I think about this, the better I like it and if you can send enough pictures, I will publish them in the *Golden Contrails* and also make them available in a hardbound book. Please send any and all pictures you think are nice to: Shaun Ryan, 6610 N. Sutherland Ridge Place, Tucson, AZ 85718. As I said, I promise to get them back to you.

While I was writing this, I got two new emails that are worth mentioning: The first was an Eagle Net forward from Dave Newell and it concerns a celebration held in El Paso last week for the 94th birthday of Walt Homan. One of the attendees was John Passow who used his I Phone to take a video of the event and it is now available on YouTube. Look under kingairpassow and then image #0421 and 0422. Great job John! If you don't know what YouTube is, ask one of your grandkids for help!

The other important email was from the Golden Eagles Secretary(s), Butch Meier. (see Butch's letter

On page 5). Butch and Linda have served as Secretary for 5 years and due to family responsibilities are looking for someone to replace them. Many thanks go out to them for all their hard work. Also, the email that Butch sent contains a story about his trip to Alaska to help another of our members, Roy Snead bring his Super Cub back to Texas. This is exactly the kind of story I am looking for and I am sure there are a lot of you out there that have had similar experiences. It doesn't need to be long but just something that shows what our retired folks are up to.

If you remember the last issue where I started a column entitled "Our Favorite Places" and would feature a brief article about a vacation that someone really enjoyed and some hints that would help others plan a similar vacation. (I also requested articles to put in this column, hint-hint) That will be a hold on for this issue as I have published a complete copy of the new United Non-Rev Policy that I obtained while at the retired United employees convention. (starting on page 11) This was made available to all the retirees at the convention and I assume it will be for ours as well. However, I am sure you all want to see it NOW.

Once you read it all, go to page 19 for K.D. Thompson's summary and also some other important non-rev news. Good work K.D.

See you in IAH.

Shaun Ryan



Keith Bice

On

The Golf Tournament

Hello fellow Golden Eagles.

As you know our upcoming reunion and convention is coming up in October. I would like to remind you of the golf outing that we have planned for October 7th. We will be playing the Woodforest golf course located near Conroe, Texas. Directions can be found on their web site, Woodforestgolf.com. This is a nice golf course. We have played here in the past and everyone enjoyed the course. Besides the directions you will also be able to find videos showing a flyby on each hole. Cost this year is \$75.00. You can mail your registration forms (pg. 8) and checks payable to me, Keith Bice, 115 Hiwon Dr, Conroe, Tx. 77304. Come on out and let's have a good day of golf and fellowship. See old friends and maybe make a few new ones.

Keith



The Captain's Corner



Greetings all!

I hope this issue finds everyone well and staying cool! Wow, this has been one hot summer. Too hot to golf or fish so I have been filling the time making preparations for the annual Golden Eagles Convention in October. Be sure you have it on your calendar; we have some great entertainment lined up and look forward to a very successful and fun convention.

The golf tournament this year will be at Woodforest Golf Club, a great course in the Woodlands/Conroe area. Please make your plans to attend, you don't have to be good (I am living proof of that) just be ready to have a lot of fun and laughs. It would be great to up the attendance this year!

Just a little update on things that have been going on this year. As you probably know, Bill Chambers and I have made several trips to Chicago as well as to downtown Houston to meet with the powers that be to discuss retiree benefits, mainly pass travel. We have had many exchanges with management and though we were not able to achieve everything we would have liked to, we did make some forward progress for Continental retirees. Our group will see some improvement over the previous policy but the United group actually took a few steps backwards. Many thanks to Bill Chambers for his tireless work and valuable assistance.

This will be my last newsletter as my term as President will end in October. I would like to take this opportunity to say thank you to all of those who have stepped up to the plate to help out in this very busy year. It has been a whirlwind with the merger coming

down and I could not have done it without the help of Bill, Charlie, Butch, BJ, Bob and many others that have volunteered their time. It has been an enjoyable time as well and I am grateful that I have been able to get to know many of you that I may otherwise have never really met. Paul Grover will be taking the controls in the next year and I know he will do a great job. Please give some consideration to volunteering some of your time to help this great organization continue to grow. We need a President elect to assist Paul and move on with the office when his term is up. Hey, the merger is over....you won't have to deal with that! Think about taking a turn at the helm!

Looking forward to seeing everyone in October! Get those reservations in and don't forget the golf tournament!! Also, if you know anyone that has not joined us yet, please extend an invitation to them and assure them that all are welcome. Stay cool and safe!!

Sincerely,
Gary



From the Secretary's Notepad

We are all looking forward to a great Convention here in Houston in October. Hopefully by the time the Convention begins the heat wave will be over and we can all enjoy some of the great weather we normally have at our conventions in Houston (except for the hurricanes, of course).

It has been a busy year for Linda and I. Last September I had a great adventure when I accompanied one of our other GE members, Roy Snead, to Alaska. Roy has had a Super Cub in Anchorage for many years that he used for hunting and fishing charters. He wanted to bring the airplane back to his home in Rockport Texas, but unfortunately his health would not permit him to do it himself. When Roy called and asked me if I would go with him and fly it back I gladly accepted. He warned me that the airplane needed a "little bit" of repair before I could begin my trip back, but that it should not take more than a couple of weeks to complete the entire mission. I told him that I had about 3 weeks to devote to the project and would be glad to go. With that schedule in mind, Roy and I began our journey by flying on Continental to Anchorage. When we arrived I was privileged to meet some great friends that had known and worked with Roy for many years, helping him with the Super Cub and charter operation.

After a good night's sleep and a great breakfast consisting of among other things, a crab omelet, I was anxious to get to the place where the airplane was stored to get started on the repairs that I originally thought would take about 2 or 3 days. It wasn't until we pulled up next to the airplane that I finally understood what the term "little bit" meant.

To make a long story short, after 10 days of work and many, many trips back and forth to the "Walmart Aircraft Supply", that the airplane was finally in good enough condition to make the trip. (Did you know that you could buy everything from aircraft parts to toilet paper at Walmart in Alaska?) I then started trying to get all the permits and file a flight plan. I soon learned that in order to fly from Alaska into the lower 48 you must have a Transponder. Well, 4 days and \$3,000 later the Transponder was finally installed.

By this time I was running out of time and immediately tried to file my flight plan. Now in the "old" days I would have just picked up the phone, talked to the Flight Service Station and that would be that. But I soon discovered that the "good old days" are gone forever. It is now required that you find a computer, which we did not have, and request a password to get into the EAPIS website in order to complete a flight

plan. I did find a computer to use and apply for the password, but then the weather conditions worsened and I was told that I would not be able to depart for another 3 to 4 days due to low ceilings and visibility less than 1 mile.

Unfortunately, at this point I was out of time and was forced to return home on Continental. The good news is that I found someone else that was willing to go up when the weather cleared and fly the airplane back and it is now safely back at Roy's home in Rockport, Texas.

It was a great experience but I am a little disappointed that I didn't actually get to complete the mission. I am very fortunate though to have had the opportunity to meet a lot of nice people, see a lot of beautiful scenery and have lots of fun with my friend Roy.

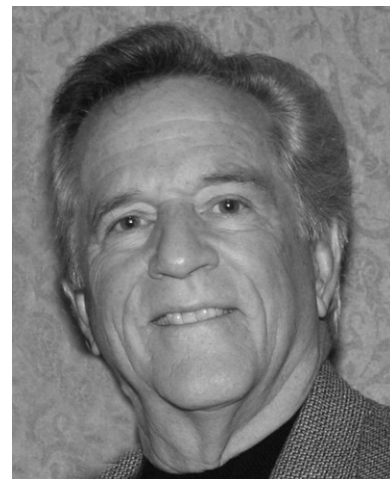
Guys and Gals, it has been an honor to serve as Secretary for the Golden Eagles for the past 5 plus years. I have enjoyed it, but I am now asking for someone else to volunteer to take my place. Linda and I have been blessed with another beautiful grandbaby this month, and that together with the increasing amount of time spent at our hangar teaching new "want-a-be pilots", it is time for me to relinquish the duty of Secretary for the Golden Eagles. I am sure there are many of you that could take my place, and I would appreciate anyone interested in doing so to contact Gary Humphries as soon as possible.

Linda and I look forward to seeing you in Houston in October.

Sincerely,

M. E. "Butch" Meier

Secretary



A Letter to the Ladies Auxiliary

Summer is well underway and I hope all are enjoying their vacations and getaways. Ken and I will be going on a cruise in Sept. up the New England Coast and then down the St. Lawrence seaway. When we get back to port we will drive from port Liberty, NJ to Houston taking in the Wright Patterson AFB in Dayton, OH; Louisville, KY; Memphis, TN and Branson, MO. Lots to see along the way – it should be fun and interesting.

Sincerely,
BJ Bellerue

BJBELLERUE@aol.com
Phone 702 269-1419

I'm really looking forward to the Golden Eagles Convention in Houston, I've heard the entertainment at the banquet is terrific. Will be fun to visit and see you all again.

Gail Grover will be taking over my position as President of the Ladies Auxiliary at our meeting. She has graciously volunteered to serve and she will be working along side her husband Paul who will become President of the Golden Eagles this year.

Earlier this year on May 16th, the Sahara Hotel closed its' doors for good.

So, Gary Humphries, Paul and Gail Grover and I, secured another Hotel for our Convention in Las Vegas 2012. We will be at the Tropicana Resort and Hotel. It has been completely renovated to the "tune" of \$180 million. I have been in the new rooms; they are beautiful and we will be using the Grand Spa Suite for our Hospitality Room. The suite is terrific with a stand up bar and plenty of seating.

Wishing you all an enjoyable rest of the summer and will see you in Houston on Oct. 7 and 8, 2011.



Reservations form for Oct. 8, 2011 Reunion Banquet and Ladies Luncheon
 (All meals include tax and gratuity)

PLEASE PRINT

Last Name _____, First Name _____

Address _____

City _____ State _____ Zip _____ + _____

Phone (_____) _____ E-mail _____

My significant other half (spouse) or guest(s) will attend ☐ Spouse/Guest(s) name(s) _____

	Price	number	total
Ladies Luncheon	\$26.00 each	x _____	= \$ _____ .00
Banquet Dinner (Strip Steak)	\$46.00 each	x _____	= \$ _____ .00
or (please choose)			
Banquet Dinner (Peppered Salmon)	\$43.00 each	x _____	= \$ _____ .00
or (please choose)			
Banquet Dinner (Seared Chicken)	\$39.00 each	x _____	= \$ _____ .00

All banquet dinners include salad, accompaniments, rolls, desert, coffee or tea

No. in party _____

Meal Total: \$ _____ .00

Prices include tax and gratuity plus banquet entertainment

Please remit this amount

Please send this completed form along with a check for both the banquet (indicate banquet meal choices - beef, fish or chicken - and number of each) and for ladies luncheon, payable to:

Golden Eagles
 C/O Charlie Starr, Treasurer
 4328 Sunset Beach Cir.
 Niceville, FL, 32578-4820

Deadline for meal reservations is Oct. 1st. Banquet or luncheon reservations after this date subject to availability
 Refunds or cancellations after Oct. 1st subject to refunds from hotel

If you are including a dues payment or postage donation, please send a separate check for meal reservations

IMPORTANT – MAKE EARLY HOTEL RESERVATIONS DIRECT WITH HOTEL (Deadline Sep. 26)

Hotel room reservations and payments must be made directly with the Houston Airport Marriott. Be sure to ask for Golden Eagles group rate of \$111.00 per night (plus taxes). For our golfers - rate is good for the nights of Oct. 6th, 7th, and 8th. The Marriott's toll free number is: 1-800-228-9290. Local number in Houston is 1-281-443-2310. Marriott's address is 18700 John F. Kennedy Blvd., Houston TX 77032

GOLDEN EAGLES GOLF TOURNAMENT 2011

WHEN: FRIDAY, OCTOBER 7th, 2011



WHERE: WOODFOREST GOLF COURSE -- Woodlands
MAP & DIRECTIONS WILL BE POSTED ON GOLDEN EAGLES
WEB-SITE

START TIME: 10:00 AM – SHOTGUN START

Cost: \$75 PER PLAYER – (Includes cart & prizes)

Last Name: _____ First Name: _____

Address: _____

City: _____ St. _____ Zip + _____ + _____

Phone: (_____) _____ -- _____ E-mail: _____

Handicap (if known) _____ Reservations cut-off: September 15th

This is a fun tournament – no golf skills required – beginners, pros, backers, hustlers, 20 handicap, no handicap – all welcome!

Make checks payable to: Keith Bice
 115 Hiwon Drive
 Conroe TX 77304
 Phone: 936-890-2848
 e-mail: capbice@gmail.com



NOTES FROM YOUR BEAN COUNTER (aka: YOUR TREASURER) – Charlie Starr

As I write this column for the summer edition of Golden Contrails, much of the nation is gripped by some of the hottest temperatures on record. That makes the cool October climate of Houston all the more appealing for the 2011 Golden Eagles annual Convention and Reunion. If you haven't already made your plans to attend, now is the time to make those banquet and hotel reservations. Reservation forms for banquet, lady's auxiliary luncheon and the golf tournament are found in this edition of Golden Contrails. Please note the dead-line for making these reservations – especially for the hotel special rate. Preparations are already under way to stock the hospitality room and to bring first class entertainment to our banquet evening.

I've received a number of inquiries as to the future of The Golden Eagles with the upcoming merger with United Airlines. Almost to a man, everyone has been emphatic in the idea that The Golden Eagles should continue as an organization with the purpose of continuing the friendships and history that have made the organization so successful through the years. I certainly echo that philosophy, and what better way to enjoy those friendships than by attending the annual convention/reunion.

With the April edition of Golden Contrails, we resumed printing and mailing in addition to making Contrails available electronically on the web-site. Most members seem to prefer this printed version, and we were able to print and mail at a cost that makes this possible – and without any increase in dues. There were a few glitches in this first edition, but I believe our editor, and publisher, Shaun Ryan, has most of these worked out. Remember, the full color version is still available on the web-site. The new password for viewing Contrails, as well as an updated roster, can be found on the Treasurer's report page. It would be a good idea to write this new password down someplace for future reference.

While our "bottom line" remains in financially good shape, donations to our Golden Eagles CARE charitable fund have lagged. This program has been greatly successful in helping fellow Continental employees and their families in time of great need – such as after the floods and tornadoes experienced this spring. Please consider making a tax-deductible donation to The Golden Eagles CARE Fund.

In closing, let me once more remind everyone to let us know anytime you change addresses, phone number and most importantly – an e-mail change. Here's looking forward to cooler fall weather and to seeing you in Houston October 6th – 9th.

A grateful acknowledgement to the following contributors to the postage fund

Ray Booth	Tiger Childers	Ted Daniel	Jerry Hardesty	Keith Jaeger
Mike Johnson	Beverly Lemon	Pete Levander	Butch Meier	Jim Minor
E. R. (Dick) Moore	Phil Nash	Richard Pekrul	Charlie Starr	

Information Update or Dues Renewal form

Last Name _____ First Name _____ MI _____

Spouse _____ Address _____

City _____ St _____ Zip _____ + _____

Phone (_____) _____ - _____ E-mail _____

Mail to: Golden Eagles C/O Charlie Starr - Treas., 4328 Sunset Beach Circle, Niceville FL 32578-4820

FROM YOUR BEAN COUNTER (aka: TREASURER'S REPORT) *Charlie Starr – Treas.***CHECKING ACCOUNT**

Balance (Checking) from 3/2/2011	\$ 11,431.90
Inflows (Checking) 3/2/2011 – 8/1/2011	
Dues Deposited	\$ 2,690.00
Postage Fund Contributions	215.00
Convention Meal Payments	46.00
Total Inflows This Period	\$ 2,951.00

Outflows (Checking) 3/2/2011 – 8/1/2011

Web-site fees & renewal	\$ 774.40
2012 Convention location fee	67.34
2012 Convention Deposit	1,000.00
Office Supplies	49.80
Contrails Foreign Mailing	70.50
Contrails Printing & Mailing	1,707.74
Directory Printing & Mailing	347.86
Total Outflows This Period	\$ 4,017.64
Balance (Checking) 8/1/2011	\$ 10,365.26

**IMPORTANT – IMPORTANT
NEW PASSWORD**

Effective with the date of this edition of GOLDEN CONTRAILS, the password to access both THE MEMBERSHIP ROSTER and editions of GOLDEN CONTRAILS posted on the web-site will be:

propwash (all lower case)

You will want to write this down for future use!

SAVINGS ACCOUNT

Balance (Savings) from 3/2/2011	\$ 19,909.54
Inflows (Savings) 3/2/2011 – 8/1/2011	
Dues Deposited	750.00
Postage Fund Contributions	50.00
Convention Meal Payments	1,512.00
Interest Earned	8.65
Total Inflows This Period	\$ 2,320.65

Outflows (Savings) 3/2/2011 – 8/10/2011

None	\$ 00.00
Total Outflows This Period	\$ 00.00
Balance (Savings) 8/1/2011	\$ 22,230.19

CARE FUND

Balance (CARE) 3/2/2011	\$ 518.12
Inflows (CARE) 3/2/2011 – 8/1/2011	
Donations Received	\$ 100.00
Interest Earned	0.20
Total Inflows This Period	\$ 100.20
Outflows (CARE) 3/2/2011 – 8/1/2011	
None	\$ 0.00
Balance (CARE) 8/1/2011	\$ 618.32



UNITED ANNOUNCES NEW

Pass Travel Program

Effective early 2012

Company Confidential

United's new pass travel program for co-workers and retirees will be fully effective in 2012. This document compares our new pass travel program privileges with those of the current Continental and United subsidiaries.

Please visit *Flying Together* > *Travel Tools* to review the Employee Bulletin and a new pass travel program Q&A with details about program elements, eligibility, boarding priorities and fees. If you have questions about this information, please e-mail mypasstravel@united.com.



CURRENT



FUTURE



CURRENT

PASS TRAVEL TERMINOLOGY		
Stand-by or Space-available travel	Stand-by or Space-available travel	NRSA or Non-Rev Travel
Buddy Pass	Buddy Pass	Companion Pass
Travel Companion	Enrolled Friend	Enrolled Friend
Pass Riders and their Eligible Pass Riders	Pass Riders and their Eligible Pass Riders	Travel Eligibles
Pass Classification	Boarding Priority	Boarding Priority
Leisure or Personal Travel	Leisure or Personal Travel	Pleasure Travel
Pass Rider Profile	Travel Profile	Travel Profile
Personal Pass (non-Vacation Pass)	Personal Pass	N/A



CURRENT



FUTURE



CURRENT

BOARDING PRIORITY - Definitions in Boarding Order

SA2P and above

Supervisors, managers and above with direct reports and with a minimum of 3 years of company service

SA3P

Front-line employees; clerical and management employees below supervisor level; and employees' *accompanied* spouse, domestic partner or travel companion; parents; and children through age 20 or through 25 if full-time students

SA4R

Retirees and their *accompanied* spouse or domestic partner and children through age 20 or through 25 if full-time students

SA4P

Employees' *unaccompanied* eligible pass riders, which include spouse, domestic partner or travel companion; parents; children through age 20 or through 25 if full-time students; and children 21 and older if not full-time students

Retirees' *unaccompanied* eligible pass riders, who include spouse or domestic partner and children under the age of 20 or through 25 if full-time students

SA5A

Early-out participants and their *accompanied* or *unaccompanied* spouse or domestic partner and children through age 20 or through 25 if full-time students

SASE Extended Family Buddies

Extended family buddies are employees' parents-in-law, siblings, grandparents and grandchildren

SASC Unaccompanied Buddies

Friends and family not included above

Vacation Pass Boarding: Employees receive a higher boarding priority when traveling on a vacation pass (i.e., SA2P and SA3P employees traveling on a vacation pass will board at same priority as SA1P.) See vacation pass program on page 4

A. Travel using a vacation pass by:

- Employees, retirees and their eligible *accompanied* pass riders
- *Unaccompanied* spouse/domestic partner* of an employee or retiree, and their accompanied eligible pass riders

In addition, up to two regular buddy pass riders and unlimited extended family buddy pass riders can travel at Boarding Priority A when accompanied by an employee or spouse/domestic partner using a vacation pass.

B. Travel by the following pass riders when not using a vacation pass:

- Employees and their accompanied eligible pass riders
- Employees' *unaccompanied* spouses/ domestic partners* and their accompanied eligible pass riders

In addition, up to two regular buddy pass riders and unlimited extended family buddy pass riders can travel at Boarding Priority B when accompanied by an employee or their spouse/domestic partner* using a personal pass.

C. Travel by the following pass riders when not using a vacation pass:

- Retirees and their accompanied eligible pass riders
- Retirees' *unaccompanied* spouses/ domestic partners* and their accompanied eligible pass riders

D. Employees' or retirees' unaccompanied eligible pass riders who are traveling on a vacation pass, excluding spouses/domestic partners* who are traveling on a vacation pass

Employees traveling with three or more regular buddy pass riders on a personal or vacation pass

E. Employees' and retirees' unaccompanied eligible pass riders (including enrolled friends) traveling on a personal pass

Employees' adult children who are traveling unaccompanied on an extended family buddy pass

F. Continental early-out program eligible pass riders and eligible pass riders who are participants in the 2011 (and beyond) United subsidiary early-out program

Priority other airline (alliances and regional partners) employees, retirees and their eligible pass riders

G. Extended family buddy pass riders (other than employees' adult children) traveling unaccompanied**H. Regular buddy pass riders traveling unaccompanied****I. Non-priority other airline (non-alliance) employees, retirees and their eligible pass riders****J. Employees who elect to stand by for service-charge- waived pass travel, system-wide in any class of service, rather than paying service charges to travel at a higher boarding priority**

*Enrolled friends do not have the same boarding priority as spouses or domestic partners in these cases.

Qualification as a "spouse" or "domestic partner" (or other status under this policy) is determined under company policy and is subject to verification.

BP6B

Retirees with 25 or more years of service when traveling on domestic flights (50 U.S., Puerto Rico, Mexico, and Canada) and their accompanied or unaccompanied spouse, domestic partner or enrolled friend and their dependent children through age 24

Parents must be accompanied by retiree, spouse, domestic partner or enrolled friend

BP8A

Employees and retirees with less than 25 years of service, their *accompanied* or *unaccompanied* spouse, domestic partner or enrolled friend and children under age 22

Accompanied dependents age 22 - 24 and accompanied parents

Employees; retirees; spouse, domestic partner or enrolled friend; and children under age 22 traveling with one companion

Retirees with more than 25 years of service and their *accompanied* or *unaccompanied* spouse, domestic partner or enrolled friend, and their dependent children through age 24 on international flights. Parents must be accompanied by the retiree, spouse, domestic partner or enrolled friend

BP8B

Employees; retirees; spouse, domestic partner or enrolled friend; parents; and dependent children through age 24 when traveling with two or more companions

Unaccompanied dependent children aged 22 - 24 of employees or retirees with less than 25 years of service

All *unaccompanied* parents

BP8C Unaccompanied companions

Any friend or relative of the employee's or retiree's choosing, including their adult children

BP10 Service-charge-waived pleasure travel
Active employees traveling service-charge-waived, system-wide, in any class of service



CURRENT

FUTURE

CURRENT

EMPLOYEE PASS RIDERS

Eligible Pass Riders

- Spouse or Domestic partner (same gender)
- Parents (option to change annually)
- Dependent children through age 25
- Military children through age 25
- Travel Companion (regardless of employee marital status)

Other Pass Riders

- Extended family buddy pass riders
- Buddy pass riders

Employee Eligible Pass Riders

- Spouse/domestic partner (same or opposite gender)
- Enrolled friends
- Dependent children (natural, adopted and/or step) through age 25
- Unmarried children in the military through age 25
- Up to two parents (natural, adoptive and/or step) with the option to change quarterly

Other Pass Riders

- Extended family buddy pass riders
- Regular buddy pass riders

Travel Eligibles

- Spouse or Domestic partner (same or opposite gender)
- Parents (option to change quarterly)
- Dependent children through age 24
- Enrolled friend (single employee/retiree only)

Other Pass Riders

- Companion pass riders

RETIREE PASS RIDERS

Eligible Pass Riders

- Spouse or Domestic partner (same gender)
- Dependent children through age 25
- Military children through age 25

Retiree Eligible Pass Riders

- Spouse/domestic partner (same or opposite gender)
- Enrolled friends
- Dependent children (natural, adopted and/or step) through age 25
- Unmarried children in the military through age 25
- Up to two parents (natural, adoptive and/or step) with the option to change quarterly

Travel Eligibles

- Spouse or Domestic partner (same or opposite gender)
- Parents (option to change quarterly)
- Dependent children through age 24
- Enrolled friend (single employee/retiree only)

Other Pass Riders

- Companion pass riders

ENROLLED FRIEND PROGRAM

Employee Travel Companion Program - Overview

The travel companion program provides the opportunity for active employees to add a travel companion to those eligible for their personal, space-available pass travel privileges for a calendar year. A travel companion is any individual, designated by an eligible active employee, who will receive unlimited, online space-available pass travel privileges comparable to those given to current pass eligible family members. An eligible active employee may designate a travel companion in lieu of a spouse or a registered domestic partner.

Employee/Retiree Enrolled Friend Program - Overview

Each calendar year, single co-workers may register one enrolled friend. Married co-workers may register an enrolled friend in lieu of a spouse or domestic partner.

All employees may also register an additional enrolled friend in lieu of using their regular buddy passes for the year.

Retirees may register up to two enrolled friends in addition to a spouse/domestic partner.

Enrolled friends will have unlimited, on-line, space-available, personal pass travel privileges comparable to those given to eligible pass riders.

Employee/Retiree Enrolled Friend Program - Overview

The enrolled friend program allows employees and retirees who have a marital status of "single" with no spouse or qualified domestic partner listed as a travel eligible to select any one person to be their enrolled friend eligible for travel in a rolling 12-month period. An enrolled friend is eligible for unlimited, online, non-revenue, space-available travel privileges, similar to those of an eligible spouse or domestic partner.



CURRENT

FUTURE

CURRENT

VACATION PASS TRAVEL PROGRAM

Employee Vacation Pass Program - Overview

Active co-workers who have six months of active service each calendar year receive a minimum of eight one-way vacation passes. Passes are deposited on January 1 of the following year.

- Travel on a vacation pass allows a higher boarding priority (i.e. SA2P and SA3P board equal to SA1P)
- Passes are valid for space-available travel system-wide and service-charges are waived in all cabins
- Valid for five years

Employee/Retiree Vacation Pass Program - Overview

Employees (who have six months of active service) and retirees will receive eight one-way vacation passes. Passes are deposited each year.

(2012 allotment distribution date pending technology solution)

- Highest space-available boarding priority
- Valid for space-available, system-wide travel with service charges and applicable ticket taxes waived for travel in all cabins (departure and other airport/regulatory taxes may apply)
- Valid for five years
- One pass can be used for the employee or retiree and their eligible pass riders when they are traveling together

N/A

SERVICE CHARGES - ECONOMY OVERVIEW

Service charges are fixed based on four regions: Domestic, Latin, Europe and Pacific

Employees and retirees with 10 or more years of service and their eligible pass riders receive fee-waived, economy-class passes, system-wide.

Continental pays applicable ticket taxes. Employees with less than 10 years of service will pay a service charge based on region, plus the U.S. AY Security Fee tax.

Fee-waived, economy-class, system-wide

Employees, retirees and their eligible pass riders receive fee-waived,* economy-class passes, valid for travel system-wide.

*The pass rider will pay applicable departure and other airport/regulatory taxes and fees.

Fee-waived economy-class travel system-wide

Employees and retirees and their travel eligibles receive fee-waived, economy-class passes, system-wide.

SERVICE CHARGES - ECONOMY EXAMPLES

Region A Example:

SFO - EWR roundtrip, nonstop

Employee or retiree with:

- 10 or more years of service pays \$0
- Less than 10 years of service pays a \$20-roundtrip service charge

Domestic Example:

SFO - EWR roundtrip, nonstop

Employee or retiree, regardless of years of service, pays \$0, which includes:

- Base service charge of \$0, plus \$0 ticket tax, \$0 U.S. Segment Tax and \$0 Security AY fee

Domestic Example:

SFO - EWR roundtrip, nonstop

Employee or retiree, regardless of years of service, pays \$0, which includes:

- Base fare of \$0, plus \$0 Transportation tax, \$0 U.S. Segment Tax and \$0 Security AY fee

Region C Example:

DEN - EWR - FRA roundtrip

Employee or retiree with:

- 10 or more years of service pays \$0
- Less than 10 years of service pays a \$100.00 roundtrip service charge

International Example:

DEN - ORD - FRA roundtrip

Employee or retiree, regardless of years of service, pays \$17.50, which includes:

- Base service charge of \$0, plus U.S. Immigration Fee of \$7.00, U.S. Customs fee of \$5.50 and APHS fee of \$5.00

International Example:

DEN - ORD - FRA roundtrip

Employee or retiree, regardless of years of service, pays \$17.50, which includes:

- Base fare of \$0, plus U.S. Immigration Fee (\$7.00), U.S. Customs Fee \$5.50, and APHS Fee (\$5.00)

SERVICE CHARGES - PREMIUM OVERVIEW

Service charges are fixed based on four regions: Domestic, Latin, Europe and Pacific.

Employees and retirees with 25 or more years of service and their eligible pass riders earn fee-waived passes, system-wide, for all cabins.

Continental pays applicable ticket taxes. Employees with less than 25 years of service pay a service charge based on region, plus the U.S. AY Security Fee tax.

Premium cabin charges are based on a percentage off the ZED fares.

Employees and retirees with 25 or more years of service and their eligible pass riders have fees waived,* system-wide, for all cabins.

All other employees and retirees and their eligible pass riders will receive a 90 percent discount off ZED fares for domestic premium-cabin travel and a 50 percent discount off ZED fares for international premium-cabin travel.

*The pass rider will pay applicable departure and other airport/regulatory taxes.

Premium cabin is based on a percentage off the ZED fares.

Employees and retirees receive a 65 percent discount for domestic travel and a 50 percent discount for international travel.



CURRENT

FUTURE

CURRENT

SERVICE CHARGES - PREMIUM EXAMPLES

Region A Example:

SFO - EWR roundtrip, nonstop

Employees or retirees with:

- 25 or more years of service pay \$0 for first-class cabin
- Less than 25 years of service pay \$25.00 for travel in first class. \$20.00 service charge roundtrip, plus a \$2.50 AY security fee for each U.S. segment

Domestic Example:

SFO - EWR roundtrip, nonstop

Employees or retirees in business class pay \$30.68.

- Base service charge of \$17, plus \$1.28 ticket tax, \$7.40 U.S. Segment Tax, \$5 Security AY

Employees or retirees in First class pay \$37.76.

- Base service charge of \$23.60, plus \$1.76 Ticket tax, \$7.40 US Segment Tax, \$5 Security AY fee

Domestic Example:

SFO - EWR roundtrip, nonstop

Employees or retirees pay \$76.36 for business class travel, regardless of years of service pay:

- Base fare of \$59.50 in business class cabin, plus \$16.86 in applicable taxes

Employees or retirees, regardless of years of service, pay \$101.20 for first class, which includes:

- Base fare of \$82.60 in first class, plus \$18.60 in applicable taxes

Region C Example:

DEN - EWR - FRA roundtrip

Employee or retiree with:

- 25 or more years of service pays \$0 for BusinessFirst-class cabin
- Less than 25 years of service pays \$267.50 BusinessFirst \$260.00 service charge roundtrip, plus a \$7.50 AY security fee for each U.S. segment

International Example:

DEN - SFO - FRA roundtrip

Employees or retirees with less than 25 years pay \$227.18 for business class, which includes:

- Base service charge of \$161.40, plus U.S. arrival/departure tax of \$32.60, Security AY fee of \$7.50, U.S. Immigration fee of \$7.00, U.S. Customs fee of \$5.50 U.S. Ticket Tax of \$.78, US Segment Fee of \$7.40, and APHIS fee of \$5.00

Employees or retirees with less than 25 years pay \$290.54 for first class and BusinessFirst, which includes:

- Base service charge of \$224.60, plus U.S. arrival/departure tax of \$32.60, Security AY fee of \$7.50, U.S. Immigration fee of \$7.00, U.S. Customs fee of \$5.50 U.S. Ticket Tax of \$.94, US Segment Fee of \$7.40, and APHIS fee of \$5.00

Employees or retirees with 25 or more years of service receive premium fee-waived travel but will pay \$17.50 in ticket taxes and fees, including:

- Base service charge of \$0, plus U.S. Immigration fee of \$7.00, U.S. Customs fee of \$5.50 and APHIS fee of \$5.00

International Example:

DEN - SFO - FRA roundtrip

Employee or retiree, regardless of years of service, pays \$254.74 for business class, which includes:

- Base fare of \$187.40 in business class, plus \$67.34 in applicable taxes

Employee or retiree, regardless of years of service, pays \$324.00 for first class, which includes:

- Base fare of \$256.10 in first class, plus \$67.90 in applicable taxes

REGULAR BUDDY PASS PROGRAM

Employee Buddy Pass Program - Overview

- Eligible upon six months of active service
- Allotment of 32 one-way *passes*: 20 for domestic travel (including Latin America) and 12 for international. A one-way trip may contain more than one segment. For example, in the case of IAH-LAX-HNL, *only one pass will be used*.
- Passes are valid for 13 months (January 1 through January 31 of the following year.)
- Buddy passes are valid for an employee's friends, family and extended family buddies.
- Buddy passes are valid for economy-class cabin only.
- Buddies must be accompanied to international locations outside of the U.S. and Alaska.
- No seasonal embargo period.
- Buddy fees are based on service charges for four geographical regions: Domestic, Latin, Europe and Pacific.

Employee Regular Buddy Pass Program - Overview

- Eligible upon six months of active service.
- Allotment of 24 *segment passes* valid for system-wide travel. A one-way trip may contain more than one segment. For example, in the case of IAH-LAX-HNL, *two segments will be used*.
- Valid for 13 months (January 1 through January 31 of the following year.)
- Valid for employees' friends, family and extended family buddies.
- Buddy pass riders may travel unaccompanied to any destination system-wide; however, embargo periods may apply during peak travel times on certain routes.
- Buddy pass riders may travel unaccompanied in economy, business and first cabins system-wide, but must be accompanied for international travel in first and BusinessFirst cabins.
- Regular buddy pass fees will be based on 10 percent of the lowest unrestricted Y fare for economy travel system-wide. Buddy pass fees for international premium cabin travel will be based on 15 percent of the lowest unrestricted Y fare. All buddy pass fees will be reviewed quarterly and are subject to change.

Employee/Retiree Companion Pass Program - Overview

- Received upon first day of work
- Allotment of 24 one-way *segments*, system-wide. A one-way trip may contain more than one segment. For example, in the case of IAH-LAX-HNL, *two passes will be used*.
- Passes are valid for 12 months (January 1 to December 31.)
- Companion passes are valid for employees' and retirees' friends, family and children aged 25 and older.
- Companions may travel unaccompanied in economy, business and first, but must be accompanied for International First.
- Companion travel may be unaccompanied system-wide. However, during seasonal embargo periods, unaccompanied travel is not permitted to certain locations.
- The companion fare is based on 10 percent of the lowest unrestricted Y fare, reviewed quarterly and subject to change.

EXTENDED FAMILY BUDDY PASS PROGRAM

The extended family buddy program allows employees to register their non-student children aged 21 through 25, children aged 26 and older, parents-in-law, siblings, grandparents and grandchildren to:

- Travel at a higher boarding priority in economy class, system-wide,
- Travel at lower buddy fees, and
- Travel unaccompanied on international flights all year long.

The extended family buddy program allows employees to register their non-dependent children 21 years of age and older, parents-in-law, siblings, grandparents and grandchildren to:

- Travel at a higher boarding priority system-wide than regular buddy pass riders,
- Travel in all classes of service unaccompanied* and
- Travel at lower buddy fees than regular buddies (5 percent of the lowest unrestricted Y fare, reviewed quarterly and subject to change.)

*Some restrictions related to eligibility and children's ages may apply (See Premium Cabin Travel Eligibility section.)

N/A

SERVICE CHARGES - DOMESTIC EXAMPLES REGULAR BUDDY PASS AND EXTENDED FAMILY BUDDY PASS

Family/buddy service charges are fixed based on four geographical regions: Domestic, Latin, Europe and Pacific.

Region A Example:

SFO - EWR roundtrip, nonstop, economy class

Regular buddy pays \$205.00, which includes:

- \$200.00 flat service charge roundtrip, plus \$2.50 AY security fee each U.S. segment

Extended family buddy pays \$105.00, which includes:

- \$100.00 extended family buddy flat service charge roundtrip, plus \$2.50 AY security fee each U.S. segment

*Continental pays applicable ticket taxes.

Regular buddy pass fees are based on 10 percent of the lowest unrestricted Y fare. Extended family buddy pass fees are based on 5 percent of the lowest unrestricted Y fare.

Domestic Example:

SFO - EWR roundtrip, nonstop, economy class

Upgradeable to domestic business and first class, if available.

Regular buddy pass riders pay approximately \$195.34, which includes:

- Base fare of \$161.80 (10 percent of a lowest unrestricted Y fare of \$1,618), plus 7.5 percent U.S. tax of \$12.14, Passenger Facility Charge (PFC) of \$9.00, U.S. Segment tax of \$7.40 and Security AY fee of \$5.00

continued on page 7

Companion fees are based on 10% of the lowest unrestricted Y fare

Domestic Example:

SFO - EWR roundtrip, nonstop, economy-class. Upgradeable to domestic business and first-class cabins, if available.

Companion pays \$195.34, which includes:

- Base fare \$161.80, plus 7.5 percent U.S. Tax (\$12.14), PFC charge (\$9.00) U.S. segment tax (\$7.40) and Security AY fee (\$5.00)



CURRENT

FUTURE

CURRENT

SERVICE CHARGES - DOMESTIC EXAMPLES REGULAR BUDDY PASS AND EXTENDED FAMILY BUDDY PASS

continued from page 6

Extended family buddy pays approximately \$108.37 for the same trip:

- Base fare of \$80.90 (5 percent of a lowest unrestricted Y fare of \$1,618), plus 7.5 percent U.S. tax of \$6.07, PFC of \$9.00, U.S. Segment Tax of \$7.40 and Security AY fee of \$5.00

SERVICE CHARGES - INTERNATIONAL EXAMPLES REGULAR BUDDY PASS AND EXTENDED FAMILY BUDDY PASS
Region C Example:

DEN - EWR - FRA roundtrip, economy class

Regular buddy pass riders pay \$507.50, which includes:

- \$500.00 flat service charge roundtrip, plus \$7.50 AY security fee for each U.S. segment

Extended family buddy pass riders pay \$307.50, which includes:

- \$300.00 extended family buddy flat service charge roundtrip, plus \$7.50 AY security fee for each U.S. segment

**Continental pays applicable ticket taxes*

Regular buddy pass fees are based on 10 percent of the lowest unrestricted Y fare for economy and 15 percent for premium cabin travel. Extended family buddy pass fees are based on 5 percent of the lowest unrestricted Y fare for economy travel and 10 percent for premium cabin travel.

Upgradeable for international travel in business, BusinessFirst and first cabins, if available and eligible.

International Example 1:

DEN - ORD - FRA roundtrip, economy class

Regular buddy pass riders pay approximately \$436.98, which includes:

- Base fare of \$354.00 (10 percent of a lowest unrestricted Y fare of \$3,540), plus U.S. tax of \$4.48, PFC of \$13.50, U.S. Segment tax of \$7.40, U.S. arrival/departure tax of \$32.60, Security AY fee of \$7.50, U.S. Immigration fee of \$7.00, U.S. Customs Fee of \$5.50 and APHS Fee of \$5.00

Extended family buddy pays approximately \$257.74 for the same trip:

- Base fare of \$177.00 (5 percent of a lowest unrestricted Y fare of \$3,540), plus U.S. Tax of \$2.24, PFC of \$13.50, U.S. Segment tax of \$7.40, U.S. arrival/departure tax of \$32.60, Security AY fee of \$7.50, U.S. Immigration fee of \$7.00, U.S. Customs fee of \$5.50 and APHS Fee and \$5.00

International Example 2:

DEN - ORD - FRA roundtrip, first class/BusinessFirst

Regular buddy pass riders pay approximately \$616.22, which includes:

- Base fare of \$531.00 (15 percent of a lowest unrestricted fare of \$3,540), plus U.S. tax of \$6.72, PFC of \$13.50, U.S. Segment tax of \$7.40, U.S. arrival/departure tax of \$32.60, Security AY fee of \$7.50, U.S. Immigration fee of \$7.00, U.S. Customs fee of \$5.50 and APHS Fee and \$5.00

Extended family buddy pass rider pays approximately \$436.98 for the same trip:

- Base fare of \$354.00 (10 percent of a lowest unrestricted fare of \$3,540), plus U.S. tax of \$4.48, PFC of \$13.50, U.S. Segment tax of \$7.40, U.S. arrival/departure tax of \$32.60, Security AY fee of \$7.50, U.S. Immigration Fee of \$7.00, U.S. Customs fee of \$5.50 and APHS Fee and \$5.00

International Example:

DEN - ORD - FRA roundtrip, economy class

Upgradeable to international business and first, if available and eligible

Companion pays approximately \$436.98, which includes:

- Base fare of \$354.00, plus U.S. Tax (\$4.48), PFC charge (\$13.50), U.S. segment tax (\$7.40), U.S. arrival/departure tax (\$32.60), Security AY fee (\$7.50), U.S. Immigration Fee (\$7.00), U.S. Customs Fee (\$5.50) and APHS Fee (\$5.00)



CURRENT

FUTURE

CURRENT

LEISURE TRAVEL DISCOUNT PROGRAM

Employees coairFares Program

Employees and their eligible pass riders, excluding any buddy pass riders, may purchase confirmed, revenue, positive-space tickets, system-wide in economy, first or BusinessFirst cabins.

- Tickets are non-refundable, non-changeable and mileage accrual is not permitted.
- The fare is based on a percentage off the lowest ticket price from sites such as Hotwire.

Employee and Retiree Leisure Travel Discount Program Overview

Employees, retirees and their eligible pass riders may purchase revenue-confirmed tickets for system-wide travel in any cabin.

20 Percent

Employees, retirees and eligible pass riders will receive a 20 percent discount off revenue-confirmed tickets. The discount is taken off the fare at the time of purchase and is available on most published fares.

- Refunds and changes will depend on the fare paid.
- Mileage accrual is permitted.
- Denied boarding compensation is permitted.
- First and second checked-bag fees waived.

Employee and Retiree Discount Program

Employees, retirees and their eligible pass riders, excluding companions, may purchase revenue, positive-space tickets, system-wide in economy, business or first class cabins.

20 Percent

Employees, retirees and eligible travelers receive an unlimited 20 percent discount off positive space tickets. The discount is taken off the fare at the time of purchase and is available on most published fares.

- Refunds and changes will depend on the fare paid.
- Mileage accrual is permitted.
- Denied boarding compensation is permitted.

PREMIUM CABIN TRAVEL ELIGIBILITY

Children

- First class – children must be at least six years old and be accompanied by an adult 18 years old or older.
- BusinessFirst – children must be at least eight years old and be accompanied by an adult 18 years old or older.
- Children age 15 and older are allowed to travel unaccompanied in first or BusinessFirst cabins.

Parents

- Parents have unlimited, space-available travel. Parents can fly unaccompanied, system-wide in any class of service, and can escort extended family and buddy pass riders at the unaccompanied eligible boarding priority.

Children

- Domestic Premium Cabins – children ages 15 and younger can travel domestically and must be accompanied by an adult.
- International Premium Cabins – children must be at least eight years old and accompanied by the employee, retiree, spouse, domestic partner or enrolled friend.

Parents

- Parents have unlimited, space-available travel. Parents can fly unaccompanied, system-wide, in any class of service, and can escort regular buddy pass riders.

Children

- Premium – children may travel at any age domestically or in any 2-cabin (economy and first) aircraft and must be accompanied.
- International 3-cabin (first, business and economy) – children must be at least 8 years old and accompanied by an adult to travel in business class. To travel in first class, children must be at least 12 years old and must be accompanied by the co-worker, retiree, spouse, domestic partner, or enrolled friend.

Parents

- Parents have unlimited, space-available travel. For international travel in first-class, parents must be accompanied by the employee, retiree, spouse, domestic partner or enrolled friend.

UNACCOMPANIED MINORS

- Unaccompanied minors age four and younger are not permitted to travel space-available.
- Children ages 5 – 14 may travel unaccompanied in economy cabins on nonstop flights, system-wide.
- Children ages 5 – 14 may travel with their siblings aged 15 and older on connecting flights.
- No unaccompanied minor service charges.

- Unaccompanied minors age four and younger are not permitted to travel space available.
- Children ages 5 – 14 may travel unaccompanied in economy cabins on nonstop flights, system-wide.
- Employee and retirees' children ages 5 – 14 may travel with their siblings aged 15 and older on connecting flights.
- No unaccompanied minor service charges for employees' or retirees' eligible children or for extended family buddy pass riders who are children.
- Unaccompanied minor service fees will apply for all regular buddy pass riders who are minors.

- Unaccompanied minors under age four are not permitted to travel space-available.
- Children ages 5 – 11 may travel unaccompanied on nonstop flights in any cabin for domestic travel and economy-class for international travel.
- No unaccompanied minor service charges.

United's pass travel policy is a privilege and is not a right of employment. The terms of the policy are subject to modification or termination, in whole or in part, by the Company at any time and for any reason.

Travel Hints with

K.D. Thompson

August 2011

Greeting members:

I have a couple of items to share with you. The company has been working with our reciprocating partners to set up and implement procedures and policies for the issuance of Electronic Zonal Ticketing, E-ZED Tickets. This will enable us to obtain E-ZED Fare Tickets through a computer and coair.com eliminating the need to go to the ticket counters to purchase them. Unfortunately, due to the merger, this project has been moved to the back burner. They are still working on it. In the mean time Air France has jumped the gun on everyone and implemented this procedure. They have suspended the use of paper ZED tickets. The company is working with them to reestablish the paper policy until the full E-ZED Ticket policy can be accomplished.

With that in mind I would encourage everyone to log onto coair.com, click on EmployeeRes and in the upper right hand portion find the link "Employee Profile". Click this link for your personal profile and you can check you "Board Date" to make certain it is correct. Also check to make sure you have a valid Credit Card on file as that is where charges will be applied once the program is implemented. Your Board Date is your total time of **Active Service** with company. Active service is your date of retirement minus your date of employment minus any time away from the property: furlough, sick leave, leave of absence, strike, etc. Retired in 2000, hired in 1968 equal 32 years, minus 2 years strike, 30 years active service. Current year 2011 minus 30 years service board date would be 1980. Board Date will advance with each new year.

Just a broad-brush picture of the new pass policy regarding retirees with 25 years or more of service to be effective 2012:

- 1). Unlimited fee waived travel-system wide in all cabins.
- 2). Retirees will be issued 8 vacation passes a year, accumulating for 5 years. These vacation passes allow you to book and board at the highest boarding priority for space available pass riders "A" and you will be boarded right along with active employees depending on your Boarding Date, etc. One pass is equal to 1 complete trip, regardless of the number of people traveling: retiree, spouse and enrolled friend pass riders. EWR-LAX-HNL, equals 1 pass for all three. Round trip would be only 2 passes as long as you go direct, no stopovers, etc. You can also choose to use unlimited "C" passes which is the same boarding criteria as the old SA-4R.
- 3). Once each year a retiree will be allowed to register 2 Enrolled Friends for travel for that year. This would be similar to the old Buddy Passes.
- 4). Should anyone care to delve deeper into the new policy you can log onto coair.com, under the heading "Flying Together" click and log on again using your same coair I.D. and Password. On the left side of the Home page, scroll down to "Travel Tools" and then to "Program Chart". This will present the complete program and possibly answer any questions you may have.
- 5). Surviving Spouse policy is still being worked out.

K. D. Thompson/Travel Liaison

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“Nu-Ju” loading on Kosrae