



## Monthly Update and Reminders May 2017

>As you have probably noticed, we are using a new email system which has more features to enhance the email experience of our members. There has been and may continue to be some test emails sent to confirm proper functioning of the new system; and we appreciate our members` indulgence as we continue to attempt to improve our communication network. This new system has incurred no additional expense to the Golden Eagles, but it has required a considerable amount of time and effort on the part of your volunteer officers, in particular we owe special thanks to our Secretary, Gary Small, for researching and installing this new system.

>It appears that this new system is quite sensitive to perceived spam content, so we recommend that our members review their spam settings in their browsers, such as AOL, Chrome, Internet Explorer, etc., and remove any blocking settings that may prevent receipt of an important email from the Golden Eagles. Most users remove all spam blocking settings since it is a simple matter to delete anything that appears to be spam, or unwanted email, and removing spam blockers allows messages that often are incorrectly identified as spam to be properly delivered. Historically some of our members have missed emails that were blocked by their spam filters. These settings can be changed by going to the settings section in the browser.

> As always, our monthly updates and reminders include a reminder that the annual dues of \$35 is due on Jan 1 of each year, and members become delinquent as of May 1. Those members who fail to pay their dues by May 1 (not in good standing) are removed from all Golden Eagles communications until they have paid their dues. As of this date

there are a number of members in this "not in good standing" category. We have contacted these individuals in a special targeted email to remind them of their delinquent status and several have made their dues payments. There will be another targeted email to delinquent members in a few months in an effort to get all our member dues current.

>The current password for accessing the member rosters and the Golden Contrails Magazine on our website, [www.thegoldeneagles.org](http://www.thegoldeneagles.org), is **mach**. It is not necessary to use the password to access the website; it is only used to access the rosters and the magazine.

>To those members who have not sent in their passport size photo for our member photo roster, please consider doing so in order for us to complete our photo roster on our website. Instructions for submitting your photo are in the Membership section of the website under the Roster Download sub-section. **Please send a "passport type" photo (or full size jpg) to [smallgd@outlook.com](mailto:smallgd@outlook.com)**

Gary Small would also like to solicit photos for the next Golden Contrails **cover**. Photos need to be at least 1 to 2 megapixels and should have a Continental Airlines theme. Gary will "credit" the person who sends in the photo in the Golden Contrails. It's not a "contest" but could be fun. Please send you photo for consideration to Gary at [smallgd@outlook.com](mailto:smallgd@outlook.com)

>The following message is from Golden Eagles member and former President **Ben McKenzie** regarding the progress of his wife **Chris** as she continues to recover from a tragic auto accident one and a half years ago. As you may recall, the accident occurred while the McKenzies and the Freemans were returning home after the 2015 Golden Eagles convention in Houston. The Freemans tragically lost their lives in the accident and the McKenzies suffered major injuries from which they continue to recover. Ben has mostly recovered but Chris is continuing her recovery from her injuries. We wish them both the best as they continue to return to normal good health.

Good morning folks,

Well after several Doctor visits and months of rehab, which has produced no reduction in Chris's right shoulder pain, we finally had a complete MRI and X rays which indicated TWO TEARS in the tendons on the right shoulder along with a bone spur that needs to be removed. I think she has had this problem for a long time, but since she now uses the wheelchair and walker the pain has become much worse. The good new is that the shoulder can be fixed with arthroscopic surgery which should not be so invasive. The operation is day surgery about 2 hours in duration and the recovery should be shortened somewhat????

I have had that surgery 3 times and it is no picnic.

We are very concerned about the effects of the surgery, but we have little or no choice to relieve the pain in the shoulder without removing the bone spur and mending the tears. We are consulting three different Doctors before we

do the procedure.

We want to thank everyone for their concerns and thanks for your Prayers.

The operation is scheduled for June 6th at Round Rock.

WE LOVE YOU ALL

Chris and Ben McKenzie

>The following message is from **Captain Bob Foley**'s daughter Robin regarding Bob's recovery from a recent stroke.

Hi everyone! Dad is doing well. His BP and AFIB seem to be under control these days. He is sleeping a lot, which is normal for an injury to the brain of this magnitude. He is still unable to crank out full sentences that are audible...however, seems to recognize all whom have visited. He is using alot of facial expressions and eye contact to get his point across to whomever he is speaking with which we are taking as a positive sign. He is growing stronger but more and more frustrated because he is aware of his surroundings, and what has happened to him. The PT therapists are extremely pleased with his rebound but he still has a tremendous amount of time to put in. He is easily over stimulated so we are asking everyone who would like to visit to do so after the hours of 4 pm, and preffererably on weekends because he does not have PT then. Anyone who is still interested in visiting please call me at 805-750-7750 Tues- Thursdays; and Janet at 805-444-1617 on all other days. There is a log book in his room for all to sign with any signs of progress (or not).This has made his stay a lot easier for us to notice and changes in his recovery since we can't be there with him 24/7. If anyone for any reason cannot reach myself or Janet, please call Herb or Pat Jellander at 805-497-2624 as they have been the glue that binds so too speak for Janet and I through all of this. When I am flying or Janet is working, these two have the low down, schedule and information that may be needed for those of you interested in seeing him. Thank you all for the prayers and positive vibes! Keep them coming!

Robin Foley

>The following pass travel update is from **RAFA**. Thanks to Kirk Moore for this information. This update was shared with our members previously in a separate email notice and it is reproduced again here for our members' convenience and to assure receipt by all our members.

**Retiree Association of Flight Attendants**

**Pass Travel UPDATE for April!**

**In this issue:**

- 1) **RAFA meets with Oscar Munoz**

- 2) Pass Travel Attire
- 3) Pass travel on Qatar ends May 5th
- 4) Other Airline travel on Star Alliance; BC or Y?
- 5) TSA will not accept Driver Licenses from 6 states in 2018
- 6) Recent news from United
- 7) RAFA website

It may be easier to read this UPDATE on our website: <http://www.rafa-cwa.org>

#### 1) RAFA meets with Oscar Munoz

Leaders

from six retiree organizations presented Pass Travel ideas to United executives on April 12th. Our suggestions will be evaluated and we should hear the results in June; stay tuned for an update then! Meanwhile, read RAFA's report from Chicago:

<http://www.rafa-cwa.org/Retiree-Summit-in-Chicago-April-2017>

#### 2) Pass Travel Attire

Due to the recent "leggings event" in the news, it's important for you and your pass riders to review the Pass Travel Attire policy before arriving at the airport. *You* are ultimately responsible for your pass riders' behavior and appearance when they are traveling under your pass travel privileges. Remember, when in doubt, don't wear it.

Visit: FlyingTogether > Travel > Travel Policies > Attire.

[https://flyingtogether.ual.com/web/content.jsp?SID=FlyingTogether\\_HR&path=/documents/WorkingTogetherGuidelines/Pass\\_Travel\\_Attire.pdf](https://flyingtogether.ual.com/web/content.jsp?SID=FlyingTogether_HR&path=/documents/WorkingTogetherGuidelines/Pass_Travel_Attire.pdf)

Traveling on "Other Airlines"? Dress appropriately or you may be denied boarding. Check the interline agreement on FlyingTogether > Travel > OtherAirline InterlineTravel for travel attire guidelines. The following website has dress codes for most carriers:

<http://www.flyzed.info> If you are unsure, call the airline.

#### 3) Pass Travel on Qatar Airways ends May 5th

From the Employee Travel Center:

Qatar Airways agreement canceled effective May 5th

Our commercial interline ticketing and baggage agreement (ITB) with Qatar Airways (QR) will cease on May 5, 2017. QR's internal policy does not support a pass travel agreement without an active commercial ITB.

Therefore, United's leisure pass travel agreement with QR will be canceled and all travel must be completed by May 5th. If you have future travel plans on QR, you can [request a refund](#) for any unused tickets via the [ID90Travel website](#) or by calling them at [1-877-298-5233](tel:1-877-298-5233).

Helpful information:

- [Click here](#) to view the quick reference guide (PDF document) on how to request a refund using the ID90Travel website.
- When logging in to the ID90Travel website, use your six-digit uID without the U.
- For ID90Travel website password assistance, call [1-877-298-5233](tel:1-877-298-5233)(Toll free 24-hours).

#### 4) Other Airline travel on Star Alliance; BC or YC?

If you buy a Business Class ZED ticket on *Star Alliance partners* you will receive a refund if you have to sit in Economy Class (allow at least 4 weeks for refund processing). On non-Star Alliance carriers there are no fare-difference refunds; so buy both BC and YC ZEDs and use the one for cabin that has available seats. NOTE: If you purchase a YC ZED ticket and Economy is full, you will NOT be seated in BC. Read this message from the ETC:

We have agreed with our Star Alliance partners to refund the difference when a C class seat is purchased but we are seated in Y. This agreement is only with our Star Alliance partners.

Other partners that we have a C class agreement with are not entitled to issue a refund on the difference. It is recommended that a C and Y class ticket is purchased and that the employee/retiree can get a refund on the ticket that is not used.

RAFA's guide to Other Airline travel: <http://www.rafa-cwa.org/page-1836104>

#### 5) TSA will not accept Driver Licenses from 6 states in 2018

Important information from the TSA: this may apply to residents of Kentucky, Maine, Minnesota, Missouri, Montana, Oklahoma, Pennsylvania, South Carolina, and Washington. Other states may be affected in the near future.

<http://www.travelandleisure.com/airlines-airports/no-drivers-license-tsa-rule>

#### 6) "[Recent News](#)" on Flying Together>News

Click the dark blue "Recent News" link above to see other stories.

Here are some you might like:

03/17: [Oscar's "Communicator of the Year" award belongs to employees](#)

03/21: [Employee access to Polaris Lounges](#)

03/24: [Oscar's trip to Europe](#)

03/27: [Pass Travel attire reminder](#)

03/31: [787-10 first flight](#)

04/05: [Use #UnitedJourney](#)

04/12: [Oscar on Good Morning America](#)

04/13: [737 MAX9 first flight](#)

04/17: [Putting Customers First](#)

7)Have you seen our RAFA website?

Check out the Travel Benefits tab here: <http://www.rafa-cwa.org>

Read the Pass Travel Program Summary, helpful links, phone numbers and more.

For other Pass Travel Topics: [Previous Travel UPDATES](#)

Compiled by Kirk Moore, RAFA Travel Benefits Committee

April 21, 2017

*Thank you Kirk!*

>With the introduction of United's **Basic Economy** fares, the following Q & A from the Flyingtogether Website Travel section is presented for the Golden Eagles member's convenience so that they might better understand this new fare structure.

February 2017 - Basic Economy

- [Can United employees and retirees apply the myUADiscount to Basic Economy tickets?](#)

Yes. The Basic Economy ticket must be purchased through Flying Together similar to how myUADiscount tickets are purchased today and all fare restrictions apply.

- [Will Basic Economy tickets affect pass travel?](#)

We do not anticipate that Basic Economy tickets will affect your ability to pass travel. It's important to note that Basic Economy tickets are not providing a discount on seats that have not sold — these price points exist today. Customers who want to select advance seat assignments or be eligible for upgrades are likely to choose a different ticket type. In addition, Basic Economy tickets will not be eligible for an upgrade, which has the potential to help employees with pass travel.

- [Will space-available pass riders be given seats and board after all the Basic Economy customers?](#)

Space-available pass riders who have been given a seat assignment will continue to board in Group 3. However, when flight loads are full, space-available pass riders may not receive their seat assignment until after all customers, including Basic Economy customers in Group 5, have boarded.

- [What will my checked baggage allowance be if I bought a Basic Economy ticket?](#)

As a United employee or retiree, your baggage allowance will be two free checked bags as long as you purchase your Basic Economy ticket through Flying Together, similar to how myUADiscount tickets are purchased today.

- [What is the carry-on bag policy for Basic Economy tickets purchased by employees or retirees?](#)

Similar to other Basic Economy customers, employees will be allowed to bring on board a small personal item that fits under the seat in front of them, but they will be placed in boarding group 5 and not be allowed a full-sized carry-on bag unless they're a MileagePlus Premier member or companion traveling on the same reservation, a primary card member of a qualifying MileagePlus credit card or a Star Alliance Gold member.

Employees who bring a full-sized carry-on bag to the gate will be required to gate-check their bag to their final destination. If the employee has not yet used their two-checked-bag allowance, they will be able to gate-check their bag free of charge. (However, in an effort to help our employees at the airport and to assist in a smooth operation, we ask that employees check their bags in the lobby.) All subsequent bags will be subject to the applicable checked bag fee plus a \$25 gate handling charge (payment by credit card only).

- [Does the space-available bag policy change due to the new Basic Economy fares?](#)

The bag policy for pass riders is not changing. Eligible pass riders will have the same baggage allowance they have today, including two free checked bags, a full-sized carry-on bag and a personal item.

- [Will employees and retirees who purchase a Basic Economy ticket be eligible to select a seat?](#)

No. Employees and retirees who purchase Basic Economy ticket will follow the same Basic Economy restrictions as our customers, including no advance seat selection. Seats will automatically be assigned prior to boarding and you won't be able to change your seat once it's assigned. Employees and retirees who purchase Basic Economy tickets for a group, such as their eligible pass riders, will not be able to sit together.

- [\(added 2/27/2017\) When booking a ticket, will I be able to choose between a Basic Economy and a myUADiscount ticket?](#)

Yes, you will see choices as long as you book your ticket using the myUADiscount link on the Travel tab or the United app. Click [here](#) to learn more on how to use the United app to book your pass travel.

- [\(added 2/27/2017\) Who is eligible for the myUADiscount on Basic Economy tickets?](#)

- Employees
- Retirees
- Spouse or domestic partner (same or opposite sex)
- Enrolled friends
- Children, regardless of marital status, until they attain age 26 (natural, adopted and/or step)
- Disabled children (disable since before age 26)
- Parents of employees and retirees

- Eligible survivors of deceased employees and retirees

> Don't forget the next **Golden Eagles Convention/Reunion** is scheduled for October 19-21 in Houston. Complete details are currently on our website and will be contained in the next issue of the Golden Contrails and in future monthly updates. The details are also presented below for convenience.







**GOLDEN EAGLES CONVENTION and**

# GOLF

The Golden Eagles have a yearly three day convention, "normally" held in September or October. Each convention has a hosted hospitality and reception suite which is normally available for visiting and compliments the other scheduled activities. The annual Business Meeting is held on the third day of the convention (before the banquet) and all members are encouraged to attend. The highlight of the convention is the dinner on the evening of the third day where we usually have a guest speaker or entertainer. A one day golf tournament is held during the convention.

Convention Locations: Normally Even years: Las Vegas, NV or Denver, CO  
Normally Odd Years: Houston, TX

## THE 2017

## REUNION/CONVENTION

*(For Planning...Save the Date! October 19-22!)*

**WHERE:** HOUSTON, TEXAS

- Hilton Houston North, 12400 Greenspoint Dr., Houston, TX 77060, near IAH

phone and website: 281-875-2222 [www3.hilton.com](http://www3.hilton.com)

- Hotel room RESERVATIONS made DIRECTLY with the hotel, *deadline is*

*Friday, Oct 6!*

• **CALL hotel reservations at 1-866-577-1154**, give your arrival and departure dates and

must ask for "The Golden Eagles (TGEA) group at the Hilton Houston North". OR.....

• Make reservations ONLINE:

1. Go to [www.hiltonhoustonnorth.com](http://www.hiltonhoustonnorth.com)
2. Enter reservation information (arrival and departure dates)
3. Click "more options"
4. Click "add special rate codes"
5. Type group code: **TGEA**
6. Click "check availability"

- **Special room rate of \$89 a night**  
- **Free hotel shuttle to and from IAH**

**WHEN:** OCTOBER 19th thru 22nd, 2017 (Thursday through Sunday)

<b>- Hospitality</b>		<b>Suite: Friday</b>		<b>thru</b>		<b>Sunday</b>
- Friday,	October	20th: 2	pm	to	11	pm
- Saturday,	October	21st: 7.30	am to 9	am; and 10	pm	to 11 pm
- Sunday,	October	22nd: 8	am	to	9.30	am

**- Golf: Friday, Oct 20th Start Time: 0900 (shotgun) Scramble**

**- Venue:** at the Kingwood Country Club ("Lake Course")

- **Address:** 1700 Lake Kingwood Trail, Kingwood, TX 77339 (see map and directions below)

- **\$65 fee** (includes Green Fees 18 holes, Carts, Range Balls, burger buffet, and great prizes)

You can rent clubs for \$35

Fill out number of players (zero, one, etc) on [CONVENTION FORM](#) and pay in [STORE](#)

**You need to sign up for Golf by October 16!**

- **Anyone can play** (ladies welcome)! Handicap, average score or guesstimate. We just want to have fun! The format is a scramble. You do not have to play your own ball all the way to the hole. All players will hit and then choose the best one all the way to the hole.

- **Golf Planner:** Mike Machemehl will be in charge of the Golf Tournament  
Contact him at: (832) 563-7919 [mikemach5@gmail.com](mailto:mikemach5@gmail.com)

**- Business Meeting: 10 am, Saturday, October 21st**

- If you are unable to attend, you can give your "proxy vote" to another Golden Eagle member that will be at the meeting. Download this "[proxy](#)", fill it out and mail it to your representative before the meeting.

**- Ladies' Luncheon: 11 am, Saturday, October 21st**

**- Cocktail Reception: 5:30 pm to 6:30 pm, Saturday, October 21st**

**- Banquet Dinner: 6:30 pm to 10 pm, Saturday, October 21st**

- Dress Code: Dressy Casual with coat optional

- Entertainment: DJ, Raffle, Auction

- Please fill out [CONVENTION FORM](#) and pay in the [STORE](#) by **October 16th!**

**- CHECKOUT on Sunday, Oct 22nd**

**FILL OUT CONVENTION FORM AND MAKE PAYMENTS**

Meal order Deadline by: **Monday, October 16th**

Golf sign up by: **Monday, October 16th**

Banquet or Luncheon reservations after October 16th subject to availability.

Refunds for cancellations after October 16th subject to refunds from hotel.

go to [CONVENTION FORM](#) to order meals and sign up for Golf

go to the [STORE](#) to make payments

Hilton Houston North | 12400 Greenspoint Dr. | Houston,  
Texas 77060

phone and website:

281-875-2222

[www3.hilton.com](http://www3.hilton.com)



>Gone West



## **Golden Eagles Gone West October 2016-Present**

Jim Steinmetz (former member-inactive due to Alzheimer`s) Dec 7, 2016

Andy Arthur Feb 11, 2017

Ted Herbert April 6, 2017

Denis Duffy April 10, 2017

Wayne Fischer April 10, 2017

**Non GE Gone West October 2016-Present**

Bruce Tessmer Nov 2016

Jerry Huerta Feb 18,2017

Jocko Harris Mar 5, 2017

Joe Hegidio Jan 27,2017

Dale Haas April 5, 2017

Glenn Fox April 22, 2017

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*MailChimp.*