



IMPORTANT: New requirement for travel to New Zealand begins Oct. 1

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This message is being sent to all Retiree Organization Leaders

Good afternoon and happy Monday!

We apologize for the late notice as we just became aware of this upcoming new requirement. We'd really appreciate it if you could post this message from the Employee Travel Center right away to your organization's website and in your next newsletter.

New requirement for travel to New Zealand

The government of New Zealand has issued a new requirement for entry into the country. Effective for **arrivals on or after Oct. 1, 2019**, all travelers from visa-waiver countries, including the United States, who are traveling to or through New Zealand need to be approved for a New Zealand Electronic Travel Authority (NZeTA) and pay a tourism tax. The NZeTA costs between \$9 and \$12NZD, and the tourism tax (which doesn't apply if you're just transiting the country) is \$35NZD.

The online application process needs to be completed **in advance**, either through the NZeTA mobile app or the New Zealand immigration website. Although most customers are

being approved quickly, the application can take additional time to process. Each traveler's NZeTA will be validated during check-in, and those who require an NZeTA but don't hold a valid one will not be allowed to check in or board their flights. United is **not able to accept or process** the NZeTA application on behalf of travelers because of the personal information that's required.

We're proactively communicating this change to our customers who have booked or are booking travel to New Zealand on or after October 1. We're also working through a process for handling working crew ETAs for New Zealand and will communicate more on that to impacted employees in the coming weeks. Meanwhile, we wanted to make sure all employees are aware, since this will impact pass travelers, as well.

You can learn more or request an NZeTA through the [New Zealand Immigration website](#), or download the NZeTA app through the [App Store](#) or [Google Play](#).



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