



Update and Reminders July, 2018

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A condensed version of our monthly reminders:

1. Dues are due by Dec 31 of the current year for the following year and become delinquent starting on Jan 1 of the dues year. Please pay your Dues by credit card in our STORE online (**NO checks please**). Members who have not paid their dues for the current year by May 1 will be considered not in good standing and will be removed from all Golden Eagles communications. See Membership section of
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the Golden Eagles website, www.thegoldeneagles.org for details.

2. The current password for accessing the Golden Contrails magazine, the member rosters and the archived emails is **rudder**. It will be changed with the publication of the next Golden Contrails Magazine in August.

3. For those who still have not done so, we are requesting a passport size photo, JPG format, be sent to Gary Small at Pres_Elect@thegoldeneagles.org for inclusion in our member photo roster.

4. Keep your contact information up to date by using the Roster Update Form in the Membership Section of the Golden Eagles website, www.thegoldeneagles.org.

Membership Criteria for The Golden Eagles

Golden Eagles Past President Captain Bill Chambers has provided the following message as a timely reminder to our members regarding the requirements for Golden Eagles membership. While it would appear that mostly current members will see this message, in fact many non members see our email communications due to members sharing them with non-members. Hopefully some of those non-members will act on this information if they are an active pilot over fifty and/or will share it with those who may be affected. Those Golden Eagles members who may know UAL working pilots aged fifty or older should consider sharing this membership criteria with them and encourage them to join the Golden Eagles. This could be an enhancement to our recruiting efforts. Details on becoming a member are available on the Golden Eagles website, www.thegoldeneagles.org in the Membership section.

"Most working pilots are not aware that membership in the Golden Eagles does **NOT** require retired pilot status. Membership is open to any **retired or active** pilots aged fifty or older who are from the former airlines that comprised Continental Airlines before and after our merger with United Airlines. This means that if you **ever flew** for UAL, CAL or other airlines such as NYA, PEX, etc. then you would be good to join. We enjoy great fellowship with our Golden Eagles local area chapters in Houston, the Woodlands, Conroe, San Antonio/Austin, Denver, and lately with one or more LAC's serving the New York and Newark area retired and senior working pilots."

Captain Bill Chambers
Golden Eagles Past President



Missing old Golden Contrails magazines

Our past Golden Contrails editor Shaun Ryan provided 5 copies of old Golden Contrails magazines to our President Tom Doherty for our members to see at the convention. Tom's intention was to later digitize them for our website. Tom laid the copies on the sign-in table at the convention for people to look at, but at the end of the convention, 4 of the 5 copies were missing. Someone must have taken them to read and forgotten to return them.

Tom would very much appreciate the return of these copies of the Golden Contrails to him so that he can process them for our website. If any of our members have any of these four copies, please contact Tom at President@thegoldeneagles.org and arrange for their delivery to him. You will be reimbursed for any expense incurred.

RETIRED UNITED PILOTS ONLINE FORUM (RETUP)

Gary Small, our President Elect, Golden Contrails Editor and wearer of several other hats, one of which is as a moderator of the Retired United Pilots online forum (RETUP), has requested that the following message be sent to our members.

We continue to remind Golden Eagles members about the invitation to join the RETUP (REtiredUnited Pilots) online forum and a substantial number of you have already done so. I noticed on a couple of occasions, however, that the process "hiccuped" and I needed to do a "work around". If you have not already subscribed (but would like to) please send an email to: retup-subscribe@yahogroups.com. This SHOULD trigger an automated response with a simple "form" to "submit". PLEASE INCLUDE YOUR NAME in the comments. At that point, a moderator (probably me) will need to verify that you are an eligible UA retiree (including CO) and we will "approve" the request. You will NOT receive an automated "acceptance" response, but will start receiving forum posts as individual emails. You have the option (instead) to receive a single "Daily Digest" if you include that in your "comments". If you follow this simple process and do NOT receive any posts with 24 hours, please email me directly at my personal email smallgd@gmail.com to let me know and I will work with you to get it done. This can be a very useful resource, especially for travel questions and issues and we encourage Golden Eagles members to take advantage of it.....thanks Gary



PASS TRAVEL NOTES

This section is rather lengthy this month, but there is lots of good info on pass travel, so check it out and make note of the items that you might want to remember for later reference. Remember, all blast emails are retained on our website under Archived Blast Emails in the Membership section if you desire to retrieve information from any of them. They are labelled by date and title.

Kirk Moore, RAFA Pass Travel Committee, has issued his latest update and it is included here. Thanks again to Kirk for all the great information about pass travel.

July 14th, 2018

Latest Pass Travel News from RAFA's Kirk Moore!

Pass Travel UPDATE

- 1) Did you miss crucial information from the ETC?
- 2) Lesson learned from EF enrollment
- 3) Travel with "Friends" on Other Airlines
- 4) Tips for New Flying Together website
- 5) RAFA's website

Read this UPDATE on RAFA's website, the links may work better:

<http://www.rafa-cwa.org/page-1836169>

- 1) Did you miss crucial information from the ETC?

Some retirees may not have received important messages from the ETC because their email addresses on file are not correct, their mailboxes were "full" or their email security settings did not allow the messages through.

Make sure the email address you have on file with United is correct! There are two places to confirm it on Flying Together (check both):

1) Go to ft.ual.com > Travel > employeeRES > Quick Links > Employee Travel Profile > Saved employeeRES information box.

2) Go to ft.ual.com > Employee services > "Health and insurance YBR". Then go to "Your Profile" (in the very top menu) > "Personal Information". Make certain your permanent mailing address and phone number are also correct in YBR since United uses that data to contact you about healthcare

benefits.

Ideally your email address should match in both locations above.

Alternatively, you can submit a request through Help Hub (link: helphub.ual.com) and the Employee Travel Center will add you to their YBR list for email updates.

If the ETC's messages went into your spam or junk folder, add "donotreply.etc@united.com" to your address book. That way future emails from the ETC will not be routed to your junk or spam folder.

Even if YOU received the emails from the ETC (in June) about Pass Travel Enrollment for Retirees, please share the above information with other eligible retirees who did not. By the way, if your retiree friends want to join a retiree organization, here's a link to a page on Flying Together that lists them: <https://ft.ual.com/employee-services/recog/retirements/retireeresources>

2) Lesson learned from EF enrollment

Some retirees could not add a new Enrolled Friend during June enrollment because their travel profile in the Dependent Management System (DMS) had too many inactive EF names (max allowed is 4).

Solution: If you have an available empty slot(s) to add an enrolled friend but do not see "Enrolled Friend" in the drop down menu, first remove "INACTIVE" EF(s) by clicking the purple "i" button to the left of their name. Then click "Remove Dependent" on the screen that appears below.. Now add a new EF to your DMS by clicking the blue "+" sign and follow the 5 steps to "certify" them. Keep in mind, it can take up to 24 hours before their name appears in employeeRES to be eligible for travel – so plan ahead.

Your "DMS" is accessed via ft.ual.com > Travel > Manage pass riders.

The enrollment period for EFs for the January 1 – June 30, 2019 travel period is open through December 28th (until 11:59 p.m. CT). The ETC will remind retirees in December to take action if changes are needed like they did in June.

Helpful resources from the ETC:

Visit our Pass Travel Enrollment for Retirees

page: <https://ft.ual.com/travel/passriderslandingpage/retireepasstravel/pass-travel-enrollment-for-retirees>)

NEW! View a how-to video on how to elect your enrolled friend(s) for the next travel period. Scroll to "External Video" below the Q&A: <https://ft.ual.com/travel/passriderslandingpage/retireepasstravel/pass-travel-enrollment-for-retirees>

Read a user guide (pdf) with step-by-step instructions on how to elect your enrolled friend(s) for the next travel period.: https://ft.ual.com/-/media/ual_intranet/documents/travel/pass-travel-enrollment-for-retirees-

[user-guide..pdf?la=en](#)

Read Questions and Answers; scroll down this

page: <https://ft.ual.com/travel/passriderslandingpage/retireepasstravel/pass-travel-enrollment-for-retirees>

Still have a question? Use Help Hub (helphub.ual.com) to find answers to commonly asked questions and to submit requests to the Employee Travel Center.

3) Travel with Friends on Other Airlines

United retirees enjoy excellent Enrolled Friends privileges but we are not eligible for “buddy passes”. However, as Capt. Pat Palazzolo of RUPA points out, we can travel space-available with our friends as “Star Companions” on 11 Star Alliance Airlines! Your “friends” can be anyone (your mother-in-law or your yoga instructor or your Enrolled Friends). To buy tickets for yourself and your friends visit ft.ual.com > Travel > “Other airline interline travel”, then go to “myIDtravelPurchase”. Note: “friends” are referred to as “Travel Partners” on myIDtravel and you must accompany them on all segments.

You may also accompany your registered Enrolled Friends on Hawaiian Airlines.

But first read Pat’s article here:

http://www.rafa-cwa.org/resources/Documents/Pass%20Travel/2018_0701_Pat_P_Travel_Partners.pdf

Thank you, Pat!

There are step-by-step instructions here: RAFA’s guide to Other Airline travel. Read step #5.

4) Tips for New Flying Together website.

The cut-over to United’s new Flying Together website took place on May 29, 2018.

1.You still sign in with your six digit uID number (ex: u123456) and password. Remember, your password must be updated every 90 days. Can’t log in? Call the IT Desk: 800-255-5801 or click “Employee” underneath “Password Help” on Flying Together..

2.All Pass Travel information is still in the “Travel” section, and it’s located in new tabs and menus within that section. Click around to discover them!

Here is a guide by Kathie Torgison in the July 2018 RUAEA newsletter that will help retirees navigate the new Flying Together website:

http://www.rafa-cwa.org/resources/Documents/Pass%20Travel/2018_0701_July_Torgy_Travel_Tips.pdf

Thank you, Kathie!

RAFA recently updated all of their "Important LINKS" page (including handy phone numbers). Below each link is the path we took, so you can easily navigate the new menus of the Travel section. For example: FT > Travel > Programs and policies > Types of travel > (look in fly out menu "In this section") > "Preparing for travel" is the path to find out everything "you need to know before you go". Read about how to book travel, proper attire, service charges, refunds, etc. in "Preparing for travel".

Check out RAFA's links here: <http://www.rafa-cwa.org/page-1831807>

Click a link and then sign into FT. Once you're signed in, RAFA's links will take you straight to the topic you're looking for. Try using the paths to find it yourself. Happy hunting! Note: pathways will be slightly different when viewing Flying Together on smartphones and tablets.

5) **Have you seen our RAFA website?**

Check out the Travel Benefits tab here: <http://www.rafa-cwa.org>

Read the Pass Travel Program Summary, helpful links, phone numbers & more.

For other Pass Travel Topics: Previous Travel UPDATES

Compiled by Kirk Moore, RAFA Travel Benefits Committee

July 11, 2018

Many thanks to Pat Palazzolo and Kathie Torgison for their articles in this UPDATE.

View on RAFA's website here:

<http://www.rafa-cwa.org/page-1836169>

Thank you Kirk!!!

A few additional reminders about pass travel. These refer to some of the questions most often asked by pass riders.

1. Always list in first class. You won't be charged if not assigned a seat in first class but if not listed in first class you normally will not be assigned to first if a seat becomes available. Of course we all know there are two chances of getting a seat in first class normally.....slim and none 😬, but it is always worth a try.

2. If you want to give an eligible pass rider (enrolled friend, spouse, dependent, etc.) the ability to set up their own pass account and password so they can list themselves, check flights, etc., click on the **Travel** section on the FlyingTogether website, click on **Top Hits**, click on **employeeRes**, click on **Quick Links**, then click on **Employee Travel Profile**, and there you should see your **eligible pass riders** where you can set this up. Click on the "**Activate**" prompt for the pass rider you wish to set up and follow the instructions. Click on the following link, sign in to the flyingTogether website and you will be taken to the proper location.

<https://employeees.ual.com/employeees/EmployeeProfile.aspx>

3. If you have trouble signing on to the FlyingTogether website at ft.ual.com due to password/ login ID and other technical issues, the best number to use for help is the Service Desk number at 800-255-5801 or 847-700-5800.

For general pass travel questions and help it is still best to contact the Employee Travel Center (ETC) at 877-825-3729 or email them at ETC@united.com. Patience is required, but they will get back to you. You can still contact your Golden Eagles representative for pass issues, Jim Morehead, at moreheadjames@aol.com or Travel@thegoldeneagles.org, or the Email Coordinator, Dave Newell, at EVP_EmailCoordinator@thegoldeneagles.org if all else fails.

4. Checking loads for a flight using the seat map on the United mobile phone app is misleading because even though the seat map shows open seats, there are revenue passengers waiting to board who will be assigned to many of those seats. The seats are shown as empty only because the passengers who will be occupying those seats are checked in but have not yet been assigned a seat. There may be upgrades and other standby revenue passengers who will be assigned those seats shortly before boarding commences. Always use the employeeRes section of the flyingTogether website or the Personal/leisure travel (NRSA)/Search Flights section of the United Mobile app to confirm passenger loads.

5. It is allowed to list for multiple flights on the same day so long as they are not to the same destination. For Example, it appears you can list DEN-EWR and DEN-ORD-EWR on the same day but can only check in for one flight at a time. Be sure to cancel other listings after receiving a boarding pass. You may choose to do this in case your first choice flight is full and you want to have an alternate routing for your trip departing during the same time frame.

6. United has announced a new nonstop route from Tampa to London Gatwick. Service begins on October 31, 2018 but tickets starting at \$200 one way are available now.

7. If you are among those who still have not become familiar with the means to access the EmployeeRes section of the new flyingTogether website, here is how to do it: Go to **ft.ual.com**, **Travel section**, **Top Hits selection** then select **employeeRes**. All other functions in this section are pretty much the same, such as listing for a flight, accessing items under Quick Links, reviewing your travel plans and checking your epass balances.

Note: Our Pass Travel Liason Jim Morehead unfortunately contracted a serious bacterial infection in Las Vegas while there for the Golden Eagles convention. He was hospitalized for several weeks receiving treatment and seems to be doing better. He reports that he is still feeling the effects of the illness and the treatment and will probably be in a recovery mode for some time. We hope Jim gets well soon and we wish him the best during his recovery. His email is moreheadjames@aol.com.



The Help Hub

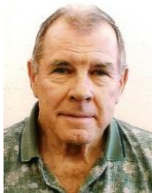
Don't forget to familiarize yourself with the new Help Hub on the new flyingTogether website. On the website homepage, select **Employee Services**, then **HR Tools and Resources** and then select **Help Hub**. Browse through the information presented in the Help Hub and if you become familiar with all the resources in this section of the website, you will find that it can be very useful. You can use the Search function to get detailed information for just about any subject. Check it out.

LAC Notes

Hill Country LAC:

The Hill Country LAC (San Antonio/Austin area) postponed its regular luncheon in July due to the heat in south-central Texas and because many of the members were traveling out of the area. We have scheduled the next luncheon for October 10, at 1 pm and LAC member Ray Booth has graciously offered the use of his party barn in Spicewood, Texas on Lake Travis for the gathering with lunch being provided by a local barbecue restaurant. For this luncheon we decided to invite the spouses to join us and we look forward to them bringing some class and improved appearance to the event. If any non LAC member in the area would like to join us for the luncheon you can contact Ray at booth@star.net or Dave Newell at EVP_EmailCoordinator@thegoldeneagles.org for directions and so that we can provide enough barbecue for all.

Any Golden Eagles member who lives in the Austin/San Antonio area is invited to join our group and the upcoming luncheon would be a great time to scope out the operation. You can also contact Dave Newell at EVP_EmailCoordinator@thegoldeneagles.org, 830-688-0561, for more details.



DEN LAC:

The Denver LAC meets the second Wednesday of every **other** month at the **Perfect Landing Restaurant** at the Centennial Airport (7625 So. Peoria Englewood Co. 80112). The meeting schedule for this year is April 13th, June 8th, August 10th, October 12th and December 14th .

LAC Leader contact information:

Russell McKnire: rwmcknire@comcast.net 303-521-5788



Conroe, TX LAC:

The Conroe LAC meets at the **Taqueria Jalisco** (1108 N. loop 336w, Conroe TX 77031). A small group meets most of the week for **lunch**, but mostly on **Wednesdays**.

LAC Leader contact information:

Pete Fusco: petefusco1943@gmail.com 713 256-4170

no photo available

Kingwood, TX LAC:

The Kingwood LAC meets at La Madeleine's ([4570 Kingwood Dr, Kingwood, TX 77345](#)) for breakfast every Tuesday starting about 0815

LAC Leader contact information:

Bill Chambers: bbob7045@gmail.com (281) 773-5821



The Woodlands, TX LAC:

The Woodlands LAC meets every Monday at **1130** for lunch at the Conroe **Wings N More** (16580 I-45 S, Conroe, TX 77384).

LAC Leader contact information:

Tip Fuller: tipfuller@hotmail.com 832 423-6917



Houston Area LAC:

HOUSTON AREA GATHERING (all three Houston area LACs converge):

All three local LACs (Conroe, Kingwood and The Woodlands groups) meet

every **quarter** for **lunch** at the Conroe **Wings N More** (16580 I-45 S, Conroe, TX 77384).

The current schedule is:

- Monday, September 3rd, 2018
- Monday, December 3rd, 2018
- Monday, March 4th, 2019

LAC Leader contact information:

Bill Chambers: bbob7045@gmail.com (281) 773-5821



Newark, NJ LAC:

LAC Leader contact information:

Mark Sheprow: marksheprow@optonline.net 732-685-3473

Meeting schedule and location to be determined



Alliant Credit Union branch closures

Michelle Pritchett of United HR has asked that the following message be sent to all retirees.

As part of a continued evolution to digital banking, Alliant Credit Union will be closing most of its branch locations. The closures will happen from July through October of this year. Two branches will remain open: the West Touhy Avenue location near ORD and the Willis Tower location in downtown Chicago (this location allows restricted access only to United employees badged at Willis Tower).

The credit union and its members have always relied heavily on remote access – phone and, more recently, digital. Today, the majority of members' banking transactions occur online and by phone, with fewer than 4 percent of transactions taking place in branch locations. Alliant will continue to invest in digital capabilities and enhance the ways that it provides service to its members.

Alliant has a longstanding relationship with United, and that doesn't change with this transition. Alliant's commitment to United as a sponsor and to the members who have joined Alliant in affiliation with United will continue.

Some of the Alliant ATMs will remain or be relocated, and others will be removed. Alliant is working with each impacted location directly. Members will still have access to their accounts through Alliant's mobile and online banking tools, as well as through a network of 80,000 surcharge-free ATMs located across the U.S. Many of the ATMs also take deposits, and the [ATM search](#) on Alliant's website and mobile app has an option to include only deposit-taking ATMs. In addition, members who have Alliant Free Checking accounts receive ATM fee reimbursements up to \$20 per month when using out-of-network ATMs.

Alliant is communicating these changes via letters mailed to the homes of members who are impacted by the closures. Alliant is also posting signage at its branch locations, and representatives from Alliant will be visiting United's hubs to share information about digital banking options and answer any questions employees might have.

If you have questions, you can visit myalliant.com/digital or call Alliant at 1-800-328-1935, 24 hours a day, 7 days a week.

Alliant branch closing schedule:

IAD: July 25

SFO: August 7

SFO Maintenance Base: August 8

ORD: August 22

NCHRR: August 28

IAH: August 29

Oakland, CA: September 11

San Mateo, CA: September 12

El Segundo, CA: September 19

Denver, CO: October 3

Golden Eagles member Darryl Christian provided the following note regarding the Alliant Credit Union.

It may be helpful to note [for former Continental Airlines FCU members] that the United Airlines FCU merged with the Continental Airlines FCU and became Alliant.

Alliant maintains CFCU records back to 1958 I am told and in recent weeks, when contacted by phone at their 800 number, were able to find past CFCU records in a matter of minutes and provide notarized documentation of the removal of a lien on a boat financed and paid off years ago - thus removing the secured lien on the title and providing for the second happiest day of my life.

D.W. Christian

CAL 01569

darrylwchristian@comcast.net

.....and from the lighter side.....

THINGS TO PONDER.....

How important does a person have to be before they are considered assassinated instead of just murdered?

Once you're in heaven, do you get stuck wearing the clothes you were buried in for eternity?

Why does a round pizza come in a square box?

What disease did cured ham actually have?

How is it that we put man on the moon before we figured out it would be a good idea to put wheels on luggage?

Why is it that people say they 'slept like a baby' when babies wake up like every two hours?

Why are you IN a movie, but you're ON TV?

Why do people pay to go up tall buildings and then put money in binoculars to look at things on the ground?

Why do doctors leave the room while you change?
They're going to see you naked anyway...

Why is 'bra' singular and 'panties' plural?

Why do toasters always have a setting that burns the toast to a horrible crisp, which no decent human being would eat?

If Jimmy cracks corn and no one cares, why is there a stupid song about him?

Why does Goofy stand erect while Pluto remains on all fours? They're both dogs!

If corn oil is made from corn, and vegetable oil is made from vegetables, what is baby oil made from?

Do the Alphabet song and Twinkle, Twinkle Little Star have the same tune?

Why did you just try singing the two songs above?

Did you ever notice that when you blow in a dog's face, he gets mad at you, but when you take him for a car ride, he sticks his head out the window?

Why, Why, Why do we press harder on a remote control when we know the batteries are getting dead?

Why do banks charge a fee on 'insufficient funds' when they know there is not enough money?

Why does someone believe you when you say there are four billion stars, but check when you say the paint is wet?

Why do they use sterilized needles for death by lethal injection?

Why doesn't Tarzan have a beard?

Why does Superman stop bullets with his chest, but ducks when you throw a revolver at him?

Why do Kamikaze pilots wear helmets?

If people evolved from apes, why are there still apes?

Why is it that no matter what color bubble bath you use the bubbles are always white?

Is there ever a day that sofas are not on sale?

Why do people constantly return to the refrigerator with hopes that something new to eat will have materialized?

Why do people keep running over a thread a dozen times with their vacuum cleaner, then reach down, pick it up, examine it, then put it down to give the vacuum one more chance?

Why is it that no plastic bag will open from the end on your first try?

How do those dead bugs get into those enclosed light fixtures?

Why is it that whenever you attempt to catch something that's falling off the table you always manage to knock something else over?

In winter why do we try to keep the house as warm as it was in summer when we complained about the heat?

How come you never hear father-in-law jokes?

The statistics on sanity is that one out of every four persons is suffering from some sort of mental illness. Think of your three best friends -- if they're okay, then it's you. 😊



GONE WEST



GOLDEN EAGLES GONE WEST - 2018

Jack Thompson	Feb 28, 2018
Nick Hooke	April 19, 2018
Hans Muller	May 10, 2018
Ed Gorman	May 10, 2018
Herb Jellander	June 5, 2018

CONTINENTAL, NON GOLDEN EAGLES GONE WEST - 2018

Mike Hall	Jan 3, 2018
Robert Walker	Jan 10, 2018
David Becker	Jan 26, 2018
William McCaffrey	Jan 28, 2018
Robert Bracken	Feb 6, 2018
Richard Berry	Feb 7, 2018
Gene Smith	Feb 27, 2018
Robert Cordonier	Mar 4, 2018
Royce Branson	Apr 5, 2018
Glen Lowes	April 21, 2018
H.T. "Swede" Anderson	Apr 28, 2018
Paul Tonnesen	May 2, 2018
Stanley Harrison	May 16, 2018
Wayne Voss	May 26, 2018
Pete Lappin	June 1, 2018



That's all folks. See you next month on the 15th with another update.

Dave Newell
EVP/Golden Eagles Email Liaison
EVP_EmailCoordinator@thegoldeneagles.org



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