



Update and Reminders JUNE 2019

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HOT ITEMS

Retiree pass enrollment for all eligible pass riders will be June 1- June 28 at 11:59 pm for travel beginning on July 1 through December 31. When adding a new enrolled friend to an empty slot in your eligible pass rider list, it may take up to 48 hours before they will show up on your pass rider list. Once they show on your list, they are eligible for travel during the current travel period.

NOTE:

This message is being sent to all retiree organization leaders

Good morning,

Our PeopleSoft system, where employee and pass rider information is managed, will be upgraded this weekend, between 4 p.m. June 14 and the afternoon of June 16. During that time, the Dependent Management System – which you use to add, change or delete pass riders – will not be available.

This scheduled freeze of the tool will not impact existing approved pass riders or their travel in any way. You can check your existing approved pass riders through [employeeRES](#) > My Profile > Manage Profile > Traveler Profiles.

If you need to add an enrolled friend or family member, you can do that through Flying Together > Travel > [Manage pass riders](#) prior to the freeze on Friday, or after the upgrade is complete on Sunday afternoon. Still have a question? Contact an Employee Travel team member using [Help Hub](#) or at 1-877-825-3729 from 7am – 7pm CT, 7 days a week.

Sincerely,
Employee Travel Team

RECURRING REMINDERS

The new password for accessing the Golden Contrails Magazine, the member rosters and the archived blast emails is **throttle**.

Annual dues are due on Dec 31st and are considered delinquent on Jan 1st. If not paid by April 30th, members will be considered not in good standing and will be removed from all Golden Eagles communications. Dues status can be checked on our website, www.thegoldeneagles.org, in the Membership section and the Roster Download sub-section. *The current password is not required to go to the "store" on the website and pay dues, so if you inadvertently forgot to pay your dues before the cutoff date of April 30th and suddenly find that you are no longer receiving GE communications, you can still access the website without the password and bring your dues up to date.*

The date in the lower right corner of your contact information is the year through which you have paid your dues. Complete details on how to pay your dues is contained on the website also in the Membership section under the Pay Dues and Postage sub-section.

We occasionally receive a request from non-Golden Eagles members to be "added to our email list" without any awareness that it is a "benefit" of membership. To that end, while we are happy to have members share these emails with their friends, we would hope that this "sharing" would include encouragement to join.

PASS TRAVEL NEWS

Once again we thank Kirk Moore of the RAFA Pass Travel Committee for sharing with us his latest pass travel update. Be sure to check out the "three bonus items from RUPA" link in the update; some good info there.



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- 1) **Switch your Enrolled Friends by 6/28**
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1) Switch your Enrolled Friends by 6/28

Retirees may change their Enrolled Friends for the July-December travel period by **midnight June 28th (CDT)**. If you do nothing your current EFs will automatically roll over. If you do NOT want them to roll over you must either change them or UNCHECK them (to leave a slot open to fill later). After midnight on June 28th the next chance to change your EFs will be in December (for the January-June travel period next year).

Visit the Flying Together website ft.ual.com and go to:

FT > Travel > Pass Travel > "Manage pass riders".

For help: read this page, the pdf, Q&A and view the video:

<https://ft.ual.com/travel/passriderslandingpage/retireepasstravel/pass-travel-enrollment-for-retirees>

Read these 3 important tips 1) How to change or add an EF, 2) why you can't register a new EF and 3) how to leave an EF slot open to fill later:

<http://www.rafa-cwa.org/3-Tips-for-Enrolling-EFs>

2) Pay Pass Travel Tax Withholdings Invoice Online

When your pass riders accrue pass travel taxes United will send retirees withholding invoices via US Mail. Note: You can now opt to have those invoices delivered to you by *email* instead of US Mail. Here is the

invoice schedule:

Pass Travel During Invoice Sent Payment Due

Nov-Jan March June 15

Feb-Apr June July 15

May-Jul September October 15

Aug-Oct December January 15

If your pass riders do not accrue Pass Travel Taxes you will not receive an invoice.

You must pay the invoice by the due date or your pass travel privileges will be suspended.

NEW: You may now pay the invoice ONLINE via direct debit from your bank account.

Pass Travel Tax Invoices may be viewed (and paid online) by going to:

FT> Employee Services > Health&Insurance (YBR):

For detailed info, click the tile named "Pass Travel Tax Withholdings Q&A".

To see your previous invoices click on the tile that says "View/Print invoices".

Once your invoice is loaded in the system view your current invoice by clicking on the tile "Pass Travel Tax Withholdings".

What are Pass Travel Tax Withholdings? Read item #2 and #3 in this RAFA article: <https://rafa-cwa.org/Costs-and-Taxes>.

Still have questions? Read the complete list of frequently asked questions and available resources at Flying Together > Travel homepage > In This Section > [W-2 Pass Travel Tax Reporting](#).

3) New Livery

Out with the gold, in with the blue. United's new livery is modern and prominently features three shades of the color most connected to our heritage; Rhapsody Blue, United Blue and Sky Blue.

Read more: <https://ft.ual.com/news/2019/04/24/celebrating-our-next-livery>

4) New & seasonal flights abroad this summer

We have LOTS of destination choices on United this summer! Some are new, like SFO-Amsterdam, Newark-Naples and Newark-Prague:

<https://ft.ual.com/news/2018/08/29/new-routes-to-europe>

Also new: Denver-Frankfurt:

<https://ft.ual.com/News/2018/11/29/DEN-FRA-taking-off-in-2019>

More flights to Hawaii:

<https://ft.ual.com/news/2019/04/15/strengthening-our-operations-in-hawaii>

There are 31 new or returning seasonal international routes from the US to 58 countries; including popular cities like Venice, Athens, Rome, Glasgow, Madrid, Barcelona & Shannon:

<https://ft.ual.com/news/2019/04/09/around-the-world-in-31-ways>

And, in case you missed it, United recently launched a new class of service named **United® Premium Plus** on 777 and 787 long-haul international flights.

Read about it in RAFA's March Pass Travel UPDATE:

<https://rafa-cwa.org/UPDATE-2019-March>

Additional information is on Flying Together:

<https://ft.ual.com/news/2019/02/05/book-united-premium-plus-in-employeees>

5) Check your profile before flying

Before you list to fly away this summer make sure your docs are in order!

Go to employeeRES > "My profile" > "Manage profile" and, on the "Personal profile" tab, check all of the following information: TSA secure, United, Employee identification, Travel documents and Notifications.

If you have a MileagePlus membership, link your MP number in the United information section.

If you are in a Trusted Traveler Program, record your Known Traveler Number (KTN) in the Employee

identification area (and read the next article about KTN for TSA).

Important! Be sure to record your driver's license or passport (or BOTH!) as a Travel document type; one or the other is required *before* you can list for a flight (a passport is required for international flights).

Remember, beginning in October 2020, the TSA will only accept "Real ID" driver licenses. If you don't have a "REAL ID" by then you should carry a valid passport that will allow you to pass through TSA.

After checking your "Personal profile", use the "Traveler profiles" tab to make certain all your pass riders' information/documents are up-to-date. The last section for them is "Permissions". There you can specify if they have log-in access to employeeRES for listing themselves.

If there is incorrect information in your profile and you can't change it yourself, try going to "Your profile" in FT > Employee Services > Health & Insurance (YBR). If you can't fix it there, call the Service Center: **800-651-1007**.

If your pass rider's information needs to be changed, like a spelling correction to their name or date of birth, contact the Employee Travel team via Help Hub at

<https://helphub.ual.com>.

6) Get KTN for TSA and immigration entry

Join a Trusted Traveler Program to obtain a "Known Traveler Number" and be eligible for TSA PreCheck & expedited customs/immigration entry. Visit Flying Together > Travel > "Preparing for Travel" > "[Trusted Traveler Programs](#)". Links on that page will take you directly to sign up on the GOES system. There are various programs with different pricing.

Once signed up online, you will apply for an interview (Tip: If the first available appointment is *months in the future*, revisit the webpage often to try and move up your interview date). Some interview locations have drop-in wait lists for appointments.

IMPORTANT! After you complete the in-person interview you must input your "KTN" (Known Traveler Number) in **two places**:

1) For space available travel: employeeRES > "My profile" > "Manage profile".

Scroll down to "Employee Identification information" and fill in your KTN. Scroll down to hit "Save identification info".

2) For revenue & myUAdiscount travel: go to your MileagePlus account.

Visit united.com > MileagePlus > My Account > Profile > Edit Traveler Information > Known Traveler Number

7) BONUS! 3 Items from RUPA

Many thanks to Pat Palazzolo and [RUPA](#) for these three items: 1) U.S. State Department's "Smart Traveler app" for Intl travel, 2) New ZED carrier "Vistara" for travel within India and 3) Information about changing Enrolled Friends.

Click to open/download pdf:

https://rafa-cwa.org/resources/Documents/Pass%20Travel/2019_0601_RUPA_Report.pdf

8) NEWS from the United Daily (and others)

03/06: [Selling pass privileges: NOT OK](#)

04/22: [Changes to unaccompanied minor program](#)

04/30: [Here we come, Cape Town](#)

05/16: [Haneda, here we come](#)

05/21: [New Supersonic planes coming](#)(TechCrunch)

05/24: [UA's 737 Max schedule update](#)

9) Have you seen our RAFA website?

Check out the Travel Benefits tab here: www.rafa-cwa.org/page-1830854

Read the Pass Travel Program Summary, helpful links, phone numbers & more.

For other Pass Travel Topics: [Previous Travel UPDATES](#)

Q & A:

I notice on the flight to Dublin United app shows full, however when I pull the seating map it shows white seats squares with corners in black. What does it mean?

Comments

Seats that have yet to be assigned to rev passengers or possibly held seats. avoid going by the seat map when non-rev'ing...

Yep, **seat map is usually completely of no use for figuring out availability**. Most of the "open" seats were simply unassigned but were already purchased by Rev customers

Can you purchase the 20% off tickets for your eligible pass riders positive space?

Yes. Per flying together: With myUAdiscount, United employees, retirees and their eligible pass riders can purchase revenue-confirmed tickets at a 20 percent discount, which is applied at the time of purchase. You must purchase the tickets for your eligible pass riders but you can use their credit card.

What is an eligible pass rider?

Eligible pass riders are your primary family and enrolled friends who may travel space available for leisure on United and United Express.

So you, your spouse/domestic partner, Kids under 26, and Up to two parents (any combination of natural, adoptive and/or step, same or opposite sex)

- No more for grandchildren; how sad is that
- Now you can change your enrolled friends twice a year; this may help.

AIRLINE NEWS

United's CEO Will Be On First 737 MAX Flight

MAY 23, 2019 BY BEN (LUCKY) 45UNITED

The Boeing 737 MAX has been [grounded since mid-March](#), and there have been a lot of questions about when the plane will be back in the air (the FAA now says [it could be flying again as early as late June](#)). Last week we learned that [Boeing completed the software update](#) we've been waiting for on the plane.

The 737 MAX certification process is an uphill battle

The next [step](#) is for the 737 MAX to be certified by relevant authorities globally. That may be more of a challenge than initially expected, given what has come out regarding the initial certification process of the 737 MAX. It's anyone's guess if the plane will once again be flying within a week, a month a year, or... well, who knows.

One thing is for sure — once the 737 MAX is back in the air, Boeing and airlines will have to work hard to convince passengers the plane is safe to fly. Not just because the 737 MAX had two crashes, but because the whole [process](#) that led to the plane being certified to begin with was questionable.

In other words, why should consumers trust Boeing and the FAA telling us that the plane is safe to fly when they said exactly the same thing before two planes crashed, and when they were rallying against the plane being grounded to begin with (shortly before the plane was grounded, Boeing's CEO even called President Trump begging him not to ground the plane)?

What United's CEO says about the 737 MAX

It's interesting to see how airline executives are talking about the 737 MAX. Some airlines have invested billions of dollars in these planes. So while I don't question that safety is their top priority, they also have a big incentive to get these in the skies as soon as possible, and for customers to be comfortable flying them.

Yesterday United CEO Oscar Munoz [said](#) he plans to be on the first United Boeing 737 MAX flight, once the plane is back in service. That's certainly a nice gesture, and goes a long way to showing his confidence in the plane. As he said:

"Just because somebody says it's safe, you as the flying public aren't just going to get on the aircraft."

I've also asked in the past how airlines will handle situations where passengers find themselves booked on a 737 MAX and want to rebook on another flight. Munoz says that "if people need any kind of adjustments, we will absolutely rebook them."

We'll have to wait and see how that works in practice, but I think a policy like this is vital at all airlines flying the 737 MAX. Many people are scared of flying to begin with, and to have the most modern jet out there have two crashes just months apart is a perfectly valid reason to be concerned.

What American's CEO says about the 737 MAX

NBC's Lester Holt [sat down with American CEO Doug Parker](#) recently as well. While Parker doesn't go so far as to promise waivers for passengers or to say he'll be on the first flight, he does say he has confidence in Boeing, and if American pilots are comfortable flying the plane so is he.

He acknowledges how bad this whole thing has been for the aviation community, and also acknowledges

that it's understandable that people will initially be hesitant to fly this plane again.

Perhaps most interesting are his comments regarding American's product (which has little to do with the 737 MAX). A few of my favorite quotes:

"Our product at the same price is much better than you're going to find on other airlines charging similar prices."

"We listen to our customers all the time. We are working really hard to make sure our product is improving."

"We're making enormous investments in [customer](#) service and brand new airplanes like this."

"In [general](#) what our customers really value, and always have and always will, is reliability."

Bottom line

Even once the 737 MAX is back in the skies, airlines will have their work cut out for them convincing passengers that they should fly the plane. I think United is on the right [track](#) by putting their CEO on the first flight and also giving passengers flexibility to change flights if they're booked on the 737 MAX.

We'll have to wait and see how this plays out...

LAC NEWS

DENVER LAC

Russell McKnire, leader of the Denver LAC, has provided a brief report of a recent breakfast gathering. His report is posted below.

June 12, 2019

Today had a wonderful turn out of people at the Perfect Landing. We had people that were in United for several years, MR TOM GOODYEAR, who knows the heritage of both United and Continental. Captain Dave Senn, provided information about the true 737 MAX events software have caused loss of control and software reactions. His time in the simulator with a well qualified pilot, showed what actions and reactions the software makes. That causes a hard time to recover. Thank you Dave Senn for the time you shared with our retired pilots and other persons at the breakfast.

Two months from now, we will have our gathering at LODO, High Lands Ranch, on Wednesday, August 12, 2019. We have used that location and facility the past two years and found it to be great. We reserved a time of 3 PM to 6 PM in the past and I will make arrangements for that again.

Thank you every one for attending the breakfast and sharing all the conversations. We are not getting younger and you make us happy.

Russell McKnire

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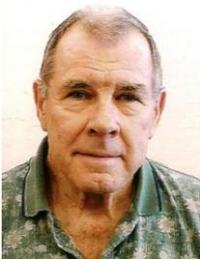
HILL COUNTRY LAC

The Hill Country LAC, composed of Golden Eagles members residing in the Austin/San Antonio area are planning their next luncheon gathering for October 16, 2019 at the home and party barn of Ray and Mary Booth on Lake Travis in Spicewood, TX.

Spouses and guests are invited and the festivities are planned to begin about 1:30 pm. A great BBQ buffet will be catered with fried Chicken and all the trimmings included. If you are in the area, come join in the fun. Ray`s place is adjacent to the Windemere Airport in Spicewood. Dress is as always, super casual.

Dave Newell

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NEW MEMBERS

Greg Chapman

Bob Grimes

Michael Martin

THE LIGHTER SIDE.....



RACIAL PROFILING

I was standing at the bar of Terminal 4 in the Phoenix Sky Harbor International Airport when this small Chinese guy comes in, stands next to me and starts drinking a beer.

I asked him, "Do you know any of those martial arts things, like Kung-Fu, Karate, or Ju-Jitsu?"

He says "No, I don't. And furthermore, why the hell would you ask me that? Is it because I'm Chinese?"

"No", I said, "It's because you're drinking my beer, you little jerk!"

AN OLD WOMAN WALKED UP AND TIED HER OLD MULE TO THE HITCHING POST. AS SHE STOOD THERE, BRUSHING SOME OF THE DUST FROM HER FACE AND CLOTHES, A YOUNG GUNSLINGER STEPPED OUT OF THE SALOON WITH A GUN IN ONE HAND AND A BOTTLE OF WHISKEY IN THE OTHER. THE YOUNG GUNSLINGER LOOKED AT THE OLD WOMAN AND LAUGHED, "HEY OLD WOMAN, HAVE YOU EVER DANCED?"

THE OLD WOMAN LOOKED UP AT THE GUNSLINGER AND SAID, "NO, I NEVER DID DANCE...NEVER REALLY WANTED TO."

A CROWD HAD GATHERED AS THE GUNSLINGER GRINNED AND SAID, "WELL, YOU OLD BAG, YOU'RE GONNA DANCE NOW!" AND WITH THAT STARTED SHOOTING AT THE OLD WOMAN'S FEET.

THE OLD WOMAN PROSPECTOR – NOT WANTING TO GET HER TOE BLOWN OFF – STARTED HOPPING AROUND. EVERYBODY WAS LAUGHING. WHEN HIS LAST BULLET HAD BEEN FIRED, THE YOUNG GUNSLINGER, STILL LAUGHING, HOLSTERED HIS GUN AND TURNED AROUND TO GO BACK INTO THE SALOON.

THE OLD WOMAN TURNED TO HER PACK MULE, PULLED OUT A DOUBLE-BARRELED SHOTGUN, AND COCKED BOTH HAMMERS. THE LOUD CLICKS CARRIED CLEARLY THROUGH THE DESERT AIR, AND THE CROWD STOPPED LAUGHING IMMEDIATELY.

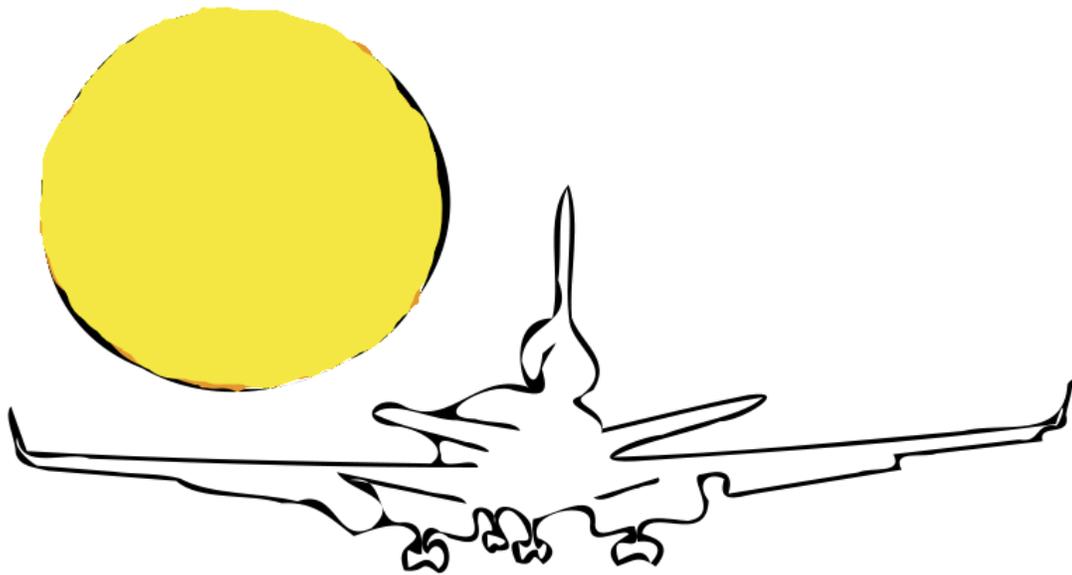
THE YOUNG GUNSLINGER HEARD THE SOUNDS, TOO, AND HE TURNED AROUND VERY SLOWLY. THE SILENCE WAS ALMOST DEAFENING. THE CROWD WATCHED AS THE YOUNG GUNMAN STARED AT THE OLD WOMAN AND THE LARGE GAPING HOLES OF THOSE TWIN BARRELS.

THE BARRELS OF THE SHOTGUN NEVER WAVERED IN THE OLD WOMAN'S HANDS, AS SHE QUIETLY SAID, "SON, HAVE YOU EVER KISSED A MULE'S ASS?"

THE GUNSLINGER SWALLOWED HARD AND SAID, "NO MA'AM... BUT I'VE ALWAYS WANTED TO..."

THERE ARE FIVE LESSONS HERE FOR ALL OF US:

- 1 - Never be arrogant.**
- 2 - Don't waste ammunition.**
- 3 - Whiskey makes you think you're smarter than you are.**
- 4 - Always make sure you know who has the power.**
- 5 - Don't mess with old people; they didn't get old by being stupid**



GONE WEST



GONE WEST - 2019

* Denotes Golden Eagles member

Harry Watson *	Jan 10, 2019
Almond Carroll	Jan 22, 2019
Thomas Steele	Jan 27, 2019
John Huber	Feb 27, 2019
Robert DeGrishe	Mar 5, 2019
Robert Hutten	April 6, 2019
Carl McGee	April 8, 2019
Charlie Walker*	April 14, 2019
Joe Portlock	May 1, 2019
Dan Brady	May 9, 2019



That`s all folks. See you next month around the 15th with another update.

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