



## Monthly Update and Reminders March 2019

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This update is being sent out a little early to alert our members, one more time, of the cutoff dates and other information for the convention.

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## 11. GONE WEST

### Top 10 reasons to attend the Golden Eagles convention



10. You might get lucky at the tables.
9. You might get lucky.....
8. At our age, we don't care if what happens in Vegas doesn't stay in Vegas.
7. The average temperature in Vegas in April is in the 60's, north and east of Vegas it is in the 60's...below!
6. The "scenery" in Vegas is fantastic....the views of the buildings, landscaping and fountains, desert sunset and other attractions is OK also.
5. A good laugh is healthy....good opportunity for that when the dancing starts.
4. Those with allergies will get some relief since blowing sand is not allergenic and there is no live natural vegetation to produce pollen.....for those allergic to alcohol.....we have lots of soda and limes so you can appear to be having a "drink".
3. At our age, the jokes and stories you will hear you have heard a hundred times before, but you won't remember them and it will be fun to hear new jokes and stories.
2. You will have a good chance of winning a raffle prize, which will be great because the value of the prize will equal about 10% of the money you have spent on tickets over the years. We also plan on awarding a "booby prize" of all expenses paid at a topless bar close by!
1. **And the number one reason** to attend the convention.....Gentry has promised to do a hula dance in the grass skirt and lei he acquired while based in HNL. Not to worry guys, he has also promised not to be topless.....sorry ladies!

### **HOT ITEMS**

**I know, I know.....you have been inundated with convention reminders ad nauseum, and you're thinking "enough of the convention reminders already"! But it should be obvious by now that our tactic to get you to come to the convention is to pester you mercilessly and to brow-beat you into submission. We have had several members submit their reservation for the gathering recently, so maybe it's working.**

**The information you need for making a reservation is, once again, provided below; it is also on our website under the Convention heading.**

**Hope you will join us.**

### **Convention Information:**



**HEAR YE! HEAR YE!**

The cutoff date for hotel reservations is **March 13. THAT`S IN THREE DAYS!**



The cutoff for banquet meal reservations is **March 21.**



This is a repeat, repeat, *repeat*, **REPEAT** notice. It and any updates will be re-posted each month prior to the convention in April for the convenience of our members. Please be tolerant of the redundancy, but we feel it is important to keep this convention information in the forefront of everyone`s attention. We hope you will consider joining the fun in Las Vegas, but *if* you can`t (gasp) make it for some unimaginable reason (like falling off a ladder while



cutting a tree limb with a chainsaw) , we will be sure to include photos of all the attendees frolicking to and fro and thoroughly enjoying themselves in the next issue of the Golden Contrails magazine. We want you to see how much fun you missed and to feel the appropriate degree of regret at having missed the "ball"! Hopefully you will be in some of the photos!

*Seriously folks, a very small contingent of the Golden Eagles membership puts in a lot of time and effort keeping the organization alive and running. We would invite the rest of you to consider that by attending our annual convention, you are doing your part in keeping the Golden Eagles a viable and effective organization; and you will be showing support for your hard working volunteer officers! Please support the airline spirit we have had for so many years and are attempting to preserve by attending our reunion/convention. You will be glad you did; see you there, and thanks.*





Posted once again for your convenience below is the hotel booking process for our annual convention/reunion on April 2-5, 2019. Clicking on the links provided in blue text will give you access to the booking tools. The hospitality suite will be in full swing on April 3rd and the convention business meeting and banquet will be on April 4th. Golfers and other early arrivals will arrive on the 2nd and member checkout will occur on the 5th.

#### **MAKING RESERVATIONS**

A dedicated website is now available for attendees to book their hotel rooms online. Reservations can be made at this web address:

**Booking Website:**

<https://book.passkey.com/go/GoldenEagles201>

**The cutoff date for hotel reservations is March 13. The link for reservations is up and running already on the website. The dates and times for the events are there as well. The cutoff for banquet meal reservations is March 21.**

**April 2 - 5, 2019 (save the dates!):**

**Tuesday, April 2:**

**- Golfers arrive**

**Wednesday, April 3:**

**- 9 am: Golf**

Angel Park Golf Club

100 South Rampart Blvd., Las Vegas, NV

888-4GOLFLV or 702-254-4653

website: [www.angelpark.com](http://www.angelpark.com)

**Directions:** From Tropicana Hotel to

Angel Park Golf Club:

North on Flamingo Rd. Take ramp

onto I-15N. Take exit 42A, merge onto

95N. Take exit 81A, merge onto

Summerlin Parkway, left onto Rampart Blvd.

You will then find the course on your

left.

**You will put on the [Convention Form](#) if you want to play golf. *There is no 18 hole option this year, only 9 holes @\$50***

**Tom Doherty** is coordinating the Golf event.

His convention email

is: [jkated@gmail.com](mailto:jkated@gmail.com)

**- 3 pm to 11 pm: Hospitality Suite**

**Thursday, April 4:**

**- 7:30 am to 9 am: Hospitality Suite**

**- 10 am: Business Meeting**

**- 11 am: Ladies Luncheon**

**- 5:30 pm to 6:30 pm: Cocktail Reception**

**- 6:45 pm to 9:30 pm: Dinner, Entertainment and**

**Raffle**

**- 9:30 pm to 11 pm: Hospitality Suite**

**Friday, April 5:**

**- 8 am to 9:30 am: Hospitality Suite**

**NOTE: Complete details for the convention/reunion are available on our website, [www.thegoldeneagles.org](http://www.thegoldeneagles.org), under the Convention heading.**

## IMPORTANT NEW AND RECURRING REMINDERS



### REMINDERS - New ones in red

1. The current password for accessing the Golden Contrails magazine, the member rosters and the archived emails is **flare**.

2. **The annual dues of \$35 were due on December 31. Members who have not made their dues payment by May 1, 2019 will be listed as delinquent and not in good standing. Delinquent members will be removed from all Golden Eagles communications and denied member benefits after May 1. Refer to the Membership section of the Golden Eagles website, [www.thegoldeneagles.org](http://www.thegoldeneagles.org), for details. Remember, you can check your dues status by referring to your contact information in the long form member roster available on our website in the Membership section. The year listed is the year you are paid up through. The updated rosters for March have been uploaded to our website so you can download them to your computer for easy access.**

3. Keep your contact information up to date by using the Roster Update Form in the Membership Section of the Golden Eagles website, [www.thegoldeneagles.org](http://www.thegoldeneagles.org).

*Remember you can access any member`s contact information in the long form member roster in the Membership section of the Golden Eagles website under "Roster Download".*

4. **This hasn` t been mentioned recently, but if you have not submitted a passport size photo to Gary Small, [president\\_elect@thegoldeneagles.org](mailto:president_elect@thegoldeneagles.org), please do so. We have a pretty good number of members now in the photo roster, but there are still a number of our members who have not submitted a photo. If you don` t have a passport size photo, just send one as taken with your camera or cellphone and Gary can resize it as necessary.**



4. If you are reading this, then **PLEASE** use our **STORE** on our website, [www.thegoldeneagles.org](http://www.thegoldeneagles.org), to make payments to the Golden Eagles rather than mailing a check.

**5. Since the convention is being held in April, the normal issue date for the April Golden Contrails magazine will be moved to **May** so that photos and other information from the convention can be included in the issue. This will likely be a permanent date of issue change.**

**6. Because there is a rather large amount of data in these updates, some email servers may "clip", or display a reduced amount of the content and display a message at the bottom of the email to view the entire message as follows:**

**"[Message clipped] [View entire message](#)".**

**By clicking on the link to "view entire message" the entire email message should be visible.**

## **PAST GOLDEN CONTRAILS MAGAZINES ON WEBSITE**

Thanks to the hard work of President Elect/Golden Contrails Editor Gary Small, Treasurer/Webmaster Bruce Sprague and President Tom Doherty, past issues of the Golden Contrails magazine have been obtained, scanned and placed on the Golden Eagles website. The majority of the issues are from 1991 to the present, but there is one issue dated in 1968. To view these interesting back issues, go to the Contrails section of our website, [www.thegoldencontrails.org](http://www.thegoldencontrails.org), and click on the Golden Contrails magazine download subsection.

## **AIRLINE NEWS:**

**United applies for six new routes to Tokyo**



United Airlines has announced that it has filed an [application](#) with the US Department of Transport (DoT) to operate six new to Tokyo Haneda. Five of the new routes are set to be from cities across the continental US with the sixth route originating in Guam.

With the US DoT currently in talks with the Japanese authorities over a new aviation agreement that's expected to be signed at the end of this year United has jumped in to stake its claim on any new slots that the DoT is going to be handing out.

The proposed new routes are as follows:

- Newark – Tokyo Haneda
- Chicago O'Hare – Tokyo Haneda
- Washington Dulles – Tokyo Haneda
- Los Angeles – Haneda
- Houston George Bush Intercontinental – Tokyo Haneda

- A.B Won Pat (Guam) – Tokyo Haneda

Here's what United's Scott Kirby has had to say:

*"If awarded by the DOT, these new nonstop flights would expand United's best-in-class Japan route network to better meet demand from U.S. consumers and businesses"*

*"Tokyo is a hub of 21<sup>st</sup> century global commerce and innovation and one of the world's most popular tourist destinations. Today's filing demonstrates United's unparalleled commitment to helping more Americans travel between our nation and Japan's capital city."*

*"Our proposed flights to Tokyo Haneda will offer an unrivaled experience and maximize choice and convenience for our customers traveling between the United States and Tokyo for the Olympic Games Tokyo 2020 and beyond."*

United already offers daily services to Tokyo Narita from Los Angeles, Newark and Guam and should the Haneda routes get the go ahead these services will remain unaffected.

United also offers services to Narita out of Chicago O'Hare, Washington Dulles and Guam and, should United be successful in obtaining the rights to fly to Haneda out of those cities, the Narita flights would be discontinued.

With the DoT likely to be in a position to grant no more than 12 slot pairs at Tokyo Haneda United appears to have made a bold move in making a bid for half of those slots.

United has made the argument that its proposed six routes will connect Tokyo with 112 US airports so now we just have to wait and see what [American](#) and Delta have to say about this.

## **UNITED`S TRIBUTE TO CREW OF ILL FATED ATLAS FLIGHT 3591**



## United Airlines Presents Flight 3591 Widow with Wings and Epaulets, Leaves Indoc Seat Vacant

thepilotwifelife/

On February 23, 2019, tragedy shocked the aviation world when Atlas Flight 3591 went down in Trinity Bay just outside of Anahauc, TX just before 12:45 pm CST. The flight was a cargo transport from MIA to IAH for Prime Air using a twin-engine Boeing 767 and had three people aboard – Captain Ricky Blakely, FO Conrad Aska, and Mesa jumpseater Sean Archuleta. There were no survivors.

When tragedy strikes the aviation world, it affects all of us. We are a tight-knit family, and we are all only a few degrees from the incident. If we did not know those involved, we know those who did. We all pray, hope, and believe that these types of events will never rock our world, but when they do we stand together as one family, regardless of type rating, airline affiliation, or even country of origin. Even though the media did not feel like it was a ‘big story’ and it quickly fizzled out because the jet was cargo and there apparently weren’t enough people aboard to warrant wide coverage, to us it is our *family*. It affects us all to the core and leaves us with an empty hole in our hearts and in our extended family.

Captain Archuleta was, by all accounts, a standup guy who was easy to be around and who cared immensely for others. “I was friends with and flew with Sean,” states Captain Cole Goldenberg. “He would’ve been the first person there for everyone else in a tragedy like this. He is a very special guy.”

Captain Archuleta (R) as remembered by his friend and fellow pilot Cole Goldenberg (L). Photo with permission.



Just before the tragic accident that took his life, Captain Archuleta had been hired by United Airlines (UAL) and had already been assigned his class date – he was on his way to the majors! This is a celebratory event that we all look forward to as we move through the life of aviation, and it was not different for the Archuleta family. However, fate took away their moment and left a PW sister behind

with her young children to figure out how to face another day without her Captain.

In a gesture of kindness, respect, and utmost class, United Airlines is doing something incredible. During Sean's Indoc class on March 12th, they will leave his seat vacant in memory of the great loss that rocked the aviation world and the hole that is left in all of our hearts. What an incredibly honorable and classy gesture!

Furthermore, they presented his widow with UAL wings and epaulets. As told by UAL Captain Gunn:

"An [update](#) regarding Captain Sean Archuleta. He was the jumpseat rider on the prime Atlas/Prime Air crash who had a class date to begin at United, this week I believe. I operated [flight](#) 1009 to Bogota on Friday March 1st. Prior to heading to the airport, I was contacted by the IAH Chief Pilot and informed that his widow would be on our flight returning to Colombia where she currently lives. He asked if I could deliver a package to her from United. Of course I agreed to help in any way that I could. United had her booked in First Class and escorted her to the Polaris Club before the flight with plans for a personal escort to the airplane for departure. I coordinated to have her escorted to the plane and be in her seat about 5 minutes prior to general boarding. His wife Titania speaks only Spanish and although I speak some Spanish it's definitely not conversational. I offered my condolences on behalf of United Airlines and all United pilots. The circumstances were difficult especially considering that I had never met her. I delivered a stack of condolence cards from both United and Mesa Airlines (his current employer) as well as a set of United wings and Epaulets. She was a very lovely lady but she broke down when I gave her the wings/epaulets. It was clearly very emotional for her to receive the wings. However, I could tell that she was very moved and it meant a great deal to her. Through the interpretation of the flight attendant, she told me that she would save these for her children to see and so that they would know that he was a United pilot. I simply said that it would have been a pleasure and an honor to fly with her husband. She thanked me and told me that United had been very good to her and that she was grateful for their support. It appears that United stepped up and treated her with respect and helped an already tragic situation."

Hats off for an awesome gesture of kindness, respect, and utmost class. I think the fact that they did not feel the need to publicize their act of kindness as even more upstanding and honorable. There is enough negativity in the world. There is enough hatred and stereotyping to fill up volumes. The media often clings to those things that are certain to up readership and line pockets. However, THIS is the stuff we should make viral, friends!

Well played UAL, well played.

To our sky brothers whose lives ended too soon, tailwinds brothers. May you find blue skies and soar in peace on your forever wings. Your aviation community misses you.

~Angelia

## **United Airlines Will Delay Flights If Multiple Passengers Connections Are Delayed**

By [Nicholas](#)

March 6, 2019

[United](#) has announced a new unlikely business policy, delaying their own flights on purpose to ensure



passengers make connections.

This is one of many new policies being launched by United Airlines President Scott Kirby to put customers first, above on-time statistics and other metrics.

United's first Boeing 787-10 entered regular service earlier this month. Photo: United Airlines.

### **What are the details?**

Speaking at the [JP Morgan Aviation, Transportation, & Industrials Conference](#), Scott Kirby revealed that to win customers business, United will be focusing on better service rather than lowest cost.

This means a reshuffle of United's core four metrics; [Aircraft](#) Safety as number one, followed by Customer Comfort as a [close](#) second, with both Operations and Efficiency bringing up the rear.



United Airlines Boeing 737. Photo: United Airlines.

As fellow publication [View From The Wing discussed](#), United intends to roll out this comfort focus with the following new policies:

- **Delaying flights to ensure connections.** If a few passengers are flying in other United flights and their plane is running late, United will delay their connecting flight to ensure they reach their destination. This is rather great for those passengers with short nail-biting delays, of only around 5-10 minutes, that could easily be made up in the air on their second leg. However, how this will be implemented is a little tricky, as gate agents or pilots may not have all the operational information in front of them. A simple delay of 15 minutes in one small regional airport could cascade throughout the United network.
- **Real-time detailed information.** Instead of just delaying or canceling a flight due to 'weather' or 'maintenance', United will endeavor to explain delays in as much detail as possible to passengers and give them accurate contingency information. This will include problems with aircraft, delays for other passengers like above, and even geographical details of weather delays
- **[Investment in lounges](#).** United is also investing more in their lounges in order to give customers who are waiting for their flights a better experience.
- **New aircraft.** United has also revealed that they will be [operating a new jet from Bombardier that only sits 50 passengers](#), focusing on comfort rather than increased capacity.
- **[Investment in premium for regional carriers](#).** Whilst United has always offered a range of

premium products for its long-haul services, it's short-haul operations have actually had a limited capacity for premium travelers. United has decided to roll out more seats (and bring some its newer premium seats) for its A319, 767, and CRJ-700. They are also adding premium economy to their 767 fleet.



The United Polaris cabin. Source: United

Also during the conference, Scott also discussed how previous United management made the mistake of leaving JFK airport. He lambasted that it costed United lucrative international contracts for passengers flying onwards to London and other European destinations. Whether or not this is a

precursor to United to operating back to JFK remains to be seen.

“You can probably personally blame me, at least to some degree, for the fact that United pulled out,” Scott Kirby in 2017. “When I was at American Airlines, we were consciously trying to push United out of JFK. That was our goal.”

## **PASS TRAVEL NEWS:**

The following two notices are from RAFA and RUAEA. As always we appreciate these retiree organizations sharing their pass travel information with us. Kirk Moore`s Pass Travel Update can also be read at the following link: <https://rafa-cwa.org/page-1836169>. Thanks again Kirk!

## **RETIREE ASSOCIATION OF FLIGHT ATTENDANTS**

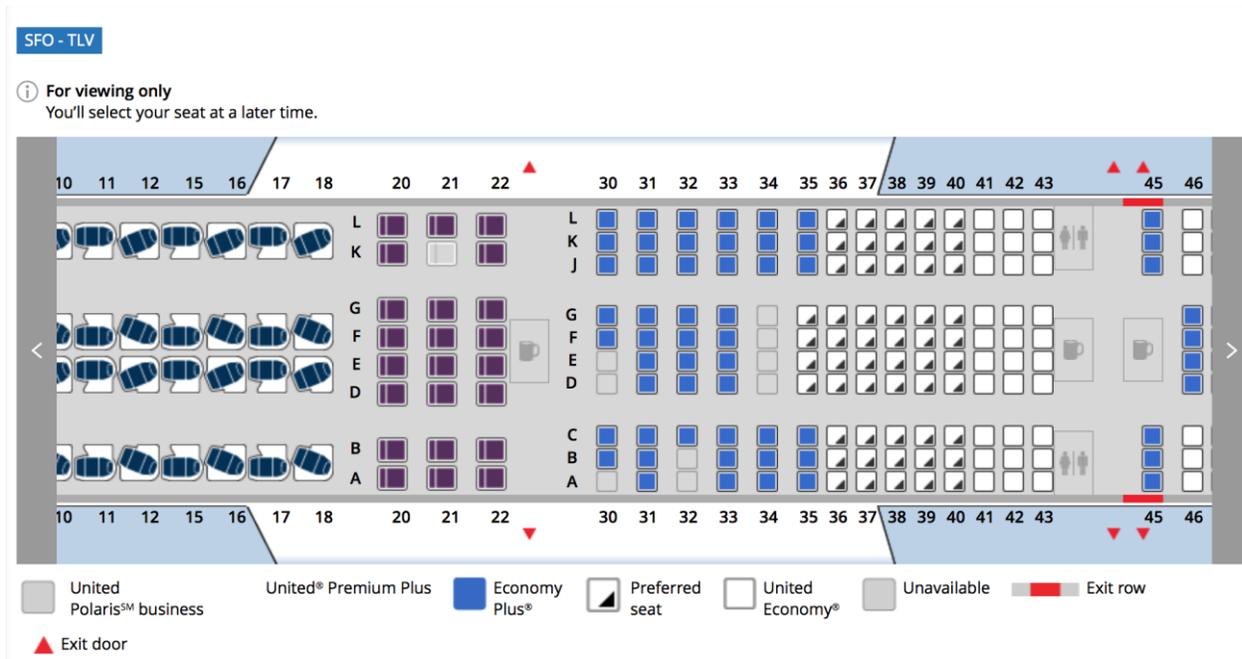
**Pass Travel UPDATE**

March 5, 2019

- 1) Pass Riding in United ® Premium Plus**
- 2) Keep your benefits information secure: new password/pin**
- 3) TAXES: Pass Travel Liability statements and W-2**
- 4) Pass rider access to employeeRES**
- 5) Checking standby availability on Other Airlines**
- 6) News from United Daily and others**
- 7) RAFA's website**

### **1) Pass riding in United ® Premium Plus**

Beginning March 30th, long-haul international flights on 777 and 787 aircraft will have United ® Premium Plus seats; note the purple seats on the chart (rows 20-22):



Pass riders will have 3 choices when listing in employeeRES or on the United app for those flights. In the “service” drop-down box, select either “Polaris Business” (J), “Premium Plus” (O) or “Economy” (Y).

How much does standby travel in United<sup>®</sup> Premium Plus cost?

When using a **vacation pass**, ALL retirees and their pass riders will fly “service-charge waived” systemwide. That’s free....although ALL pass riders must pre-pay departure taxes and airport/regulatory fees when applicable.

When using a **personal pass**:

Retirees with *less than 25 “years of service”* and their pass riders will pay the following service charges:

*International Premium Plus (O) class: 75% off the ZED Low business fare*

*International Polaris Business (J) class: 50% off the ZED fare.*

Service charges in “O” and “J” class on *domestic routes*: 90% off the ZED fare.

Note: Regardless of years of service, retirees and their pass riders who travel using a **personal pass** in **Economy** fly service-charge waived. Retirees with 25 or more years of service and their pass riders travel service-charge waived in all classes of service. Just remember, you must pre-pay departure taxes and airport/regulatory fees when applicable.

To check applicable service charges, departure taxes, fees and your taxable pass rider’s estimated imputed taxes go to employeeRES > Quick Links > Helpful Travel Links > Pass Calculator.

More information about Service Charges, Fees & Taxes plus examples:

[https://ft.ual.com/-/media/ual\\_intranet/documents/travel/servicecharges.pdf?la=en](https://ft.ual.com/-/media/ual_intranet/documents/travel/servicecharges.pdf?la=en)

United<sup>®</sup> Premium Plus information:

<https://ft.ual.com/news/2019/02/05/book-united-premium-plus-in-employeees>

## 2) Keep your benefits information secure: new password/pin

As increased security measures roll out across the company, United is working with partners to ensure the same level of security applies in all of our United transactions. As part of that process, United's benefits administrator is enhancing security for **Your Benefits Resources (YBR)** to better protect your YBR account.

**The first time you access YBR on or after February 19** – whether you get there through Flying Together or by directly logging on to YBR – **you'll be prompted to create a new, stronger password** to use when you directly access the Your Benefits Resources site. You will not need to use this new password when accessing YBR through Flying Together, but you'll still have to create the new password. Directly accessing YBR will then require you set-up two-factor authentication via text, email or a phone call. Super secure!

You'll also be asked to **create a separate and distinct phone PIN to use when you call the United Airlines Benefits Center**. These are one-time updates that you will have to complete on your first visit to YBR.

If you have any questions related to your YBR password or PIN reset, you can contact the United Airlines Benefit Center at 1-800-651-1007. Representatives are available Monday through Friday from 7 a.m. to 7 p.m. CT.

Direct link: [www.ybr.com/united](http://www.ybr.com/united) or via FlyingTogether>EmployeeServices>YBR

## 3) TAXES: Pass Travel Liability statements and W-2

Starting last year (in March 2018) retirees began receiving quarterly invoices with estimated tax withholding amounts for imputed taxes that your taxable pass riders (Enrolled Friends, etc) accrued. Your annual **W-2 statement for 2018** is now available through Your Benefits Resource (YBR) and was sent by U.S. Postal Service at **the end of January 2019**. Use your Form W-2 as an offset to your actual tax obligation. If you did not receive it and would like to print or preview your Form W-2, you may access it through the "Get your W-2 Wage & Tax Statement" tile from the YBR homepage. The tile will be available by the end of January. For a record of your Travel Liability payments click the tile that says "View/Print invoices".

Note, if you did not have any taxable pass riders travel during the reporting year, you will not be subject to tax and will not receive a Form W-2.

Questions? View the complete list of frequently asked questions and available resources at Flying Together > Travel homepage > In This Section > W-2 Pass Travel Tax Reporting page. If you still have questions, you can also contact the Employee Travel Center through Help Hub.

## 4) Pass rider access to employeeRES

While you will use the new eRES to update your pass rider's information and grant them

access, **your pass riders** will still be using the previous version of eRES to book and manage their pass travel with the following link: <https://erespassrider.ual.com/employeeeres/passriderlogin.aspx>

The pass rider site will switch over to the new eRES later in the first quarter of 2019. We have a helpful [pass rider access how-to-guide](#) that will walk you through the process of setting up your pass rider on eRES. Link to the how-to guide:

[https://ft.ual.com/-/media/ual\\_intranet/documents/travel/pass-rider-access-user-guide.pdf?la=en](https://ft.ual.com/-/media/ual_intranet/documents/travel/pass-rider-access-user-guide.pdf?la=en)

Important: As the sponsoring retiree, you are responsible for ensuring your pass riders understand and comply with all United's pass travel policies, their transactions including but not limited to ePass allotment deductions, pass riding conduct and answering any pass travel/employeeRES related questions.

### 5) Checking standby availability on Other Airlines

From Pat Palazzolo, Pass Travel Rep for RUPA.... THANKS, PAT!

Subscribe to [IDDEALS.com](#) (~\$22/year) for access to standby loads on most Other Airlines; this is very useful, especially on those last few days before departure. Now "ID Deals" has a new "historical monthly loads" feature... read the full story here:

<https://rafa-cwa.org/resources/Documents/Pass%20Travel/2019%2003RUPA%20Pass%20Travel%20Report.pdf>

### 6) NEWS from the United Daily (and others)

**02/21:** [United applies to serve HND from 6 hubs](#)

**02/16:** [United surpasses Delta as World #2 airline](#) (Business Traveller)

**02/14:** [Many more connections/routes for Denver](#)

**02/06:** [United to add 1,600 premium seats!](#) (CNBC)

**02/04:** [Bahrain to sink 747 for scuba diving](#) (departures.com)

**01/31:** [Better Customer Experience: DirecTV, best app, new aircraft](#)

**01/29:** [United's new colors](#) (then scroll down for new uniform article)

### 7) Have you seen our RAFA website?

Check out the Travel Benefits tab here: <https://www.rafa-cwa.org>

Read the Pass Travel Program Summary, helpful links, phone numbers & more.

For other Pass Travel Topics: [Previous Travel UPDATES](#)

## RETIRED UNITED AIRLINES EMPLOYEE ASSOCIATION (RUAEA)

The following pass travel information is a general summary of United Pass Travel resources. It is reproduced from the Retired United Airlines Employee Association (RUAEA). If interested in joining this organization for additional pass travel information you may do so by accessing their website at [www.RUAEA.org](http://www.RUAEA.org).

### UAL Pass Travel Information

For the most current Pass Travel policies, [procedures](#) and information, always go to FlyingTogether at [ft.ual.com](http://ft.ual.com) and select the Travel Tab



[NEW employeeRES replaces old version on December 13](#)

### Basics

[How To Create A Travel Listing - step by step instructions](#)

United App and Pass Travel:

Flying Together

->Travel

--> Pass Travel

--->United App and Pass Travel

or [click here](#) for a [direct link](#).

[myUAdiscount - Discounted Positive Space Travel](#)

### Policies

[Retiree Travel Program](#)

[Survivor Travel Policy](#)

[Boarding Priority Chart](#)

[Baggage Policy](#)

### Help

Employee Travel Center – questions or problems with travel

From the U.S.: 877-UAL-ESC9 (877-825-3729)

Outside the U.S.: 847-UAL-ESC9 (847-825-3729)

Email: [ETC@united.com](mailto:ETC@united.com)

Service Desk – technical problems including password resets, problems accessing Flying Together, or accessing MobileRes on a smart phone or tablet (800) 255-5801.

## **Other Resources**

[Pass Travel Update](#) - current travel tips and info compiled by Kirk Moore for RAFA

Facebook – there are several groups on Facebook dedicated to helping United employees and retirees travel. They include:

UNITED New Pass Travel Policies, Retirees and Actives

This group has a great series of “how-to” videos on travel, and does a great job of answering all questions on pass travel.

United NonRev Travel

This group is a resource for [finding hotels](#), resorts, cruises, and other general travel advice.

## **LAC NEWS**

### **Houston area LAC**

Here are some photos from the Conroe, Woodlands and Kingwood, TX LAC luncheon that was recently held. Thanks to Bruce Sprague for making them available. Sorry the names of those in the photos are not available with the photos; we do have a list of the attendees however, and it is posted below. Maybe you can attach a name to someone in the photo with the help of the list if you are curious about who someone is. There were approximately 38 attending but only 30 names were made available in the list since some of those attending were only present for a relatively short time.

The photos and names have also been posted on our website in the LAC section.

### **Kingwood, Conroe, Woodlands lunch March 4**

Bruce Sprague

Jim Tucker

Jim Davis

Tip Fuller

Joe Hearn

Jack Roth

John Anderson

Mike Snowden

Dan Wood

Daryll English

Don Bishop  
Jim Northington  
Mike Machemehl  
Tom Kosh  
Bob Stieder  
Steve Allen  
Andy Wilson  
John Mihealsick  
Mary Trussler  
Lynn Rippelmeyer  
Jane Schuring  
Joe Finelli  
Dan Brown  
Pat Utley  
Rich Bulger  
Bill Chambers  
Steve Cady  
Bob Pollen  
Rick Bixby  
Rick McDonald  
Ken Robertson















## San Antonio - Austin Hill Country LAC



The Hill Country LAC will have its quarterly luncheon at the Pecan St. Brewery in Johnson City, TX on Wednesday, April 17 at 11 am. If anyone is in the area at that time, please join us for some good food and camaraderie. Guests are always welcome.

## NEW MEMBERS

Ahmad Serag-Eldin

### AND THE LIGHTER SIDE.....



#### Just Fred

Wyoming Highway Patrol officer stops a Harley for traveling faster than the posted speed limit, so he asks the biker his name.

"Fred," he replies.

"Fred what?" the officer asks.

"Just Fred," the man responds.

The officer is in a good mood and thinks he might just give the biker a break, and write him out a warning instead of a ticket.

The officer then presses him for the last name.

The man tells him that he used to have a last name but lost it.

The officer thinks that he has a nut case on his hands but plays along with it. "Tell me, Fred, how did you lose your last name?"

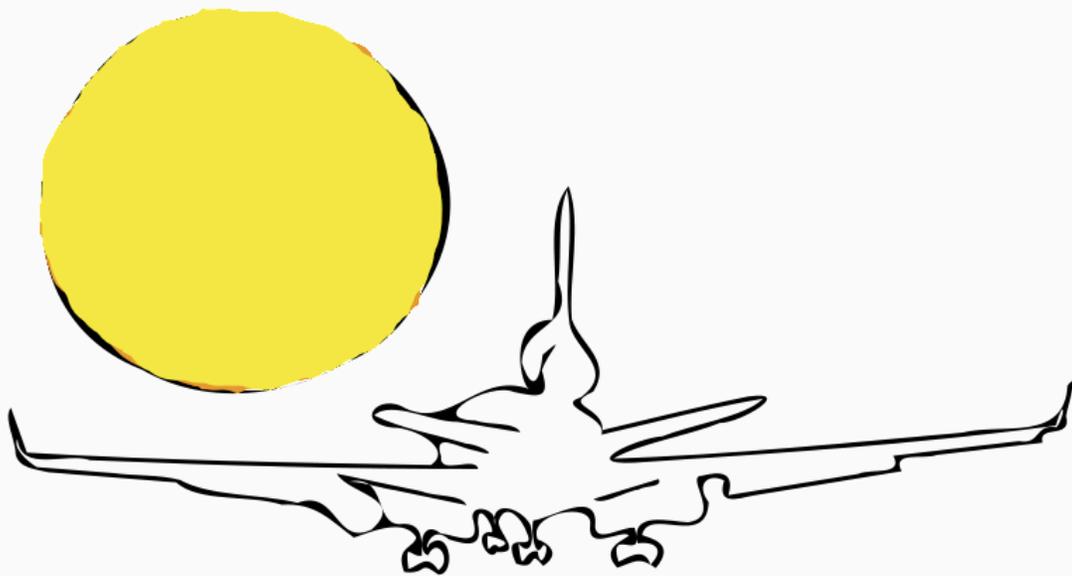
The biker replies, "It's a long story, so stay with me. I was born Fred Johnson, from Rock Springs, Wyoming. I studied hard and got good grades. When I got older, I realized that I wanted to be a doctor. I went through college, medical school, internship, residency, and finally got my degree, so I was Fred Johnson, MD.

"After a while I got bored being a doctor, so I decided to go back to school. Dentistry was my dream! Got all the way through School, got my degree, so then I was Fred Johnson, MD, DDS.

"Got bored doing dentistry, so I started fooling around with my assistant and she gave me VD, so now I was Fred Johnson, MD, DDS, with VD.

"Well, the ADA found out about the VD, so they took away my DDS. Then I was Fred Johnson, MD, with VD. Then the AMA found out about the ADA taking away my DDS because of the VD, so they took away my MD leaving me as Fred Johnson with VD. Then the VD took away my 'Johnson', so now, I'm, Just Fred."

The officer walked away in tears, laughing....



**GONE WEST**



**GONE WEST - 2019**

\* Denotes Golden Eagles member

Almond Carroll  
Thomas Steele  
John Huber

Jan 22, 2019  
Jan 27, 2019  
Feb 27, 2019



**That`s all folks. See you next month around the 15th with another update.**

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