



Please take note of this notice from Michelle Pritchett of United's pass travel department regarding tonight's United Daily news release.

This message is being sent to all retiree organization leaders

Good morning,

I hope everyone had a great weekend! I wanted to share with you what is going in tonight's United Daily. Feel free to post to your organizations newsletters and websites. As always, thank you for spreading the word!

eRES: You asked, we updated

We've made some changes in employeeRES that you might want to know about before booking your next trip.

First of all, we want you to know that we're listening to what you're saying – lots of employees told us they didn't like that the booking window had been reduced to 60 days in the new eRES, so we've changed it to 120 days. Now you can plan more in advance for your next trip, with the ability to list for any space available flight or book your positive space company business travel (when inventory controlled seating doesn't apply), up to 120 days before departure. As a friendly reminder, please book responsibly, and for any bookings you no longer need, please cancel in advance. If you want to brush up on the guidelines around leisure and company business travel, check out our [pass travel guidelines](#) and [company business policy](#) for tips and more.

The unaccompanied minor (UMNR) booking process for pass travelers has also changed, because of the recently implemented policy that allows a maximum of six UMNR travelers per flight. In addition, UMNR pass riders will be able to travel on connecting itineraries only when they're accompanied by an adult pass rider (age 18 or older) on all segments of the itinerary. This is a more recent change that will be updated in eRES in the coming weeks. When you're booking UMNR travel, eRES now displays an alert message reminding you about the updated policy. The number of booked UMNRs will be available in the flight details on employeeRES, before and after you book, and you'll want to keep an eye on that. Also, we're now asking you to provide an emergency contact person for the UMNR traveler's record, in case customer service agents need to reach out to ensure our young travelers' safety and/or give guardians peace of mind. With these changes, the United mobile app will not initially support UMNR pass travel bookings, and it will point you to eRES. See the [infants, children and unaccompanied minors](#) page on Flying Together for the full UMNR policy details.

Have questions or need help? You can contact the Employee Travel Center through [Help Hub](#) or by calling 1-877-UAL-ESC9 (1-877-825-3729) toll-free within the U.S. and Canada or 847-825-3729 (toll call) for international and following the prompts for "employee travel" and "pass travel questions."



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